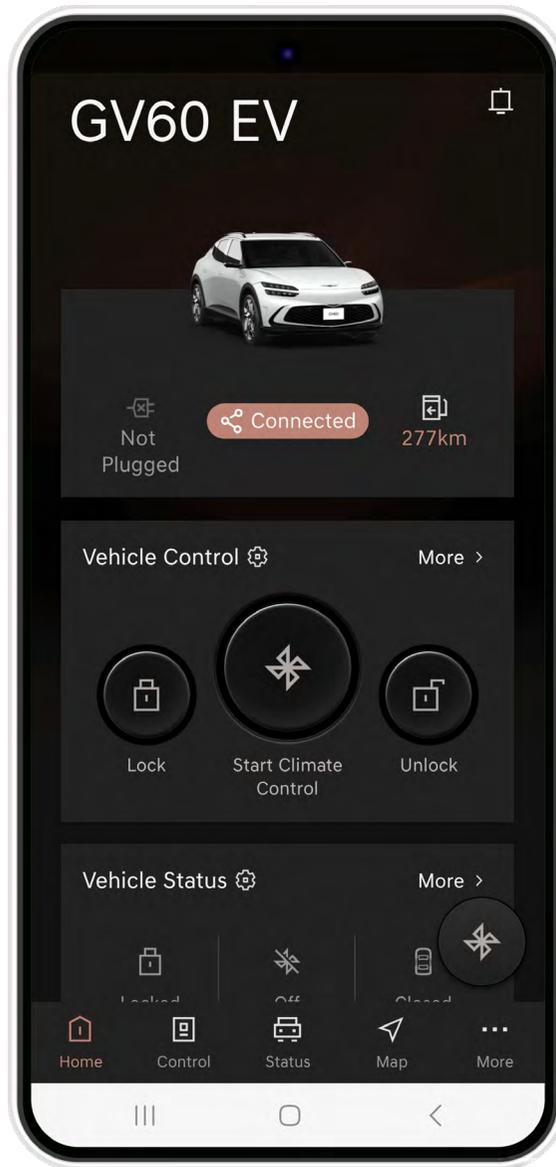


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# CONNECTED SERVICES

GENESIS CONNECTED SERVICES  
USER MANUAL





## 1. LOGIN..... 4

- Splash Screen ..... 5
- Sign Up Process..... 6
- Find my ID and Reset Password ..... 7

## 2. SELECT VEHICLE ..... 8-9

## 3. FEATURE LIST .....10-13

## 4. HOME BUTTON.....14

- Bottom Navigation .....15
- Helpful Hints.....16
- Main Screen ..... 17
- Vehicle Image and Vehicle Control .....18
- Vehicle Status .....19
- Map, My Vehicle Location ..... 20
- My Calendar ..... 21
- Engine (Charge) ON/OFF status ..... 22
- Remote Control ..... 23
- Find My Car ..... 24
- Edit Remote Control..... 25

## 5. CONTROL .....26

- Main Screen ..... 27
- Remote Control ..... 28
- Climate Setting ..... 29
- Demister/Heating..... 30

## 6. STATUS .....31

- Main Screen & Car Status ..... 32
- Car Top View ..... 33
- View around my vehicle ..... 34

## 7. MAP ..... 35

- Main screen ..... 36
- Find my location ..... 37
- Find my car..... 38
- My vehicle location ..... 39
- Previous..... 40
- Search nearby ..... 41
- Search process ..... 42
- Send to car ..... 43

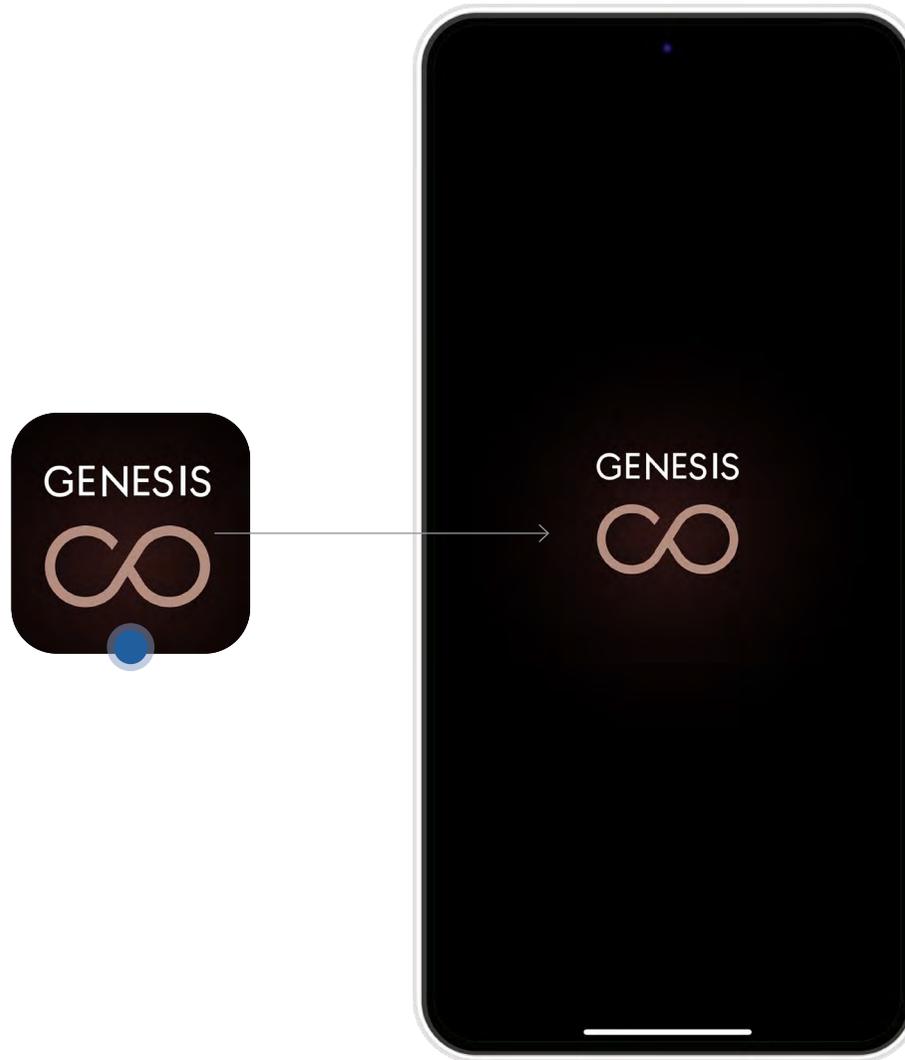
## 8. MORE..... 44

- Main Screen ..... 45
- Account Setting ..... 46
- Vehicle & Service Setting ..... 47-48
- Vehicle Selection ..... 49
- App Setting ..... 50
- My Trips ..... 51
- Alert Services ..... 52-55
- Customer Service Centre..... 56

# 1. LOGIN

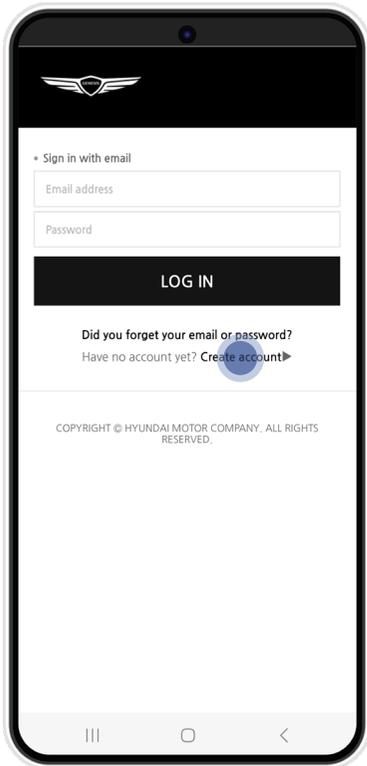
- Splash Screen
- Sign Up Process
- Find my ID and Reset Password

# 1. LOGIN > SPLASH SCREEN

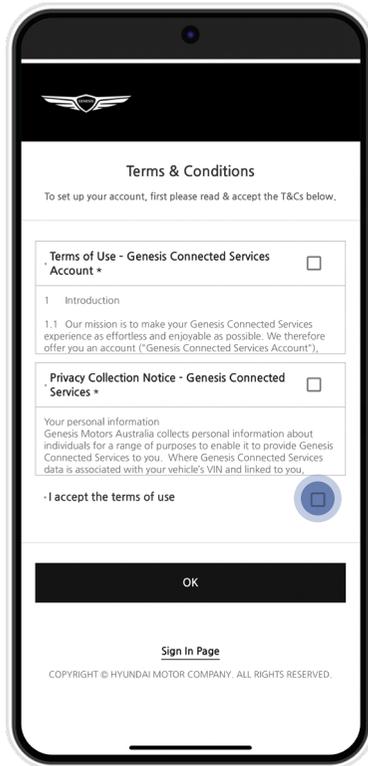


# 1. LOGIN > SIGN UP

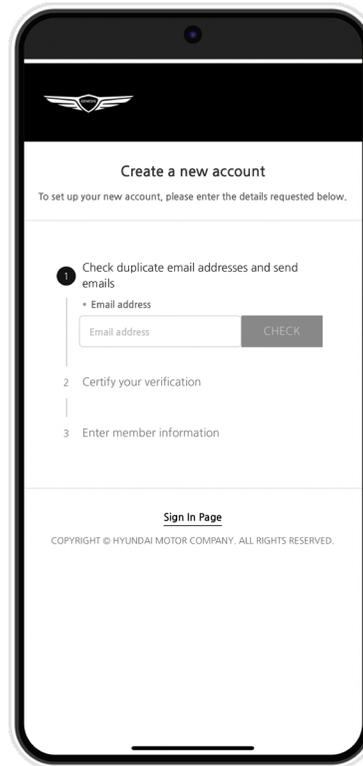
- The GCS app can be used after creating an account
- Create a password for the app and complete the onscreen details



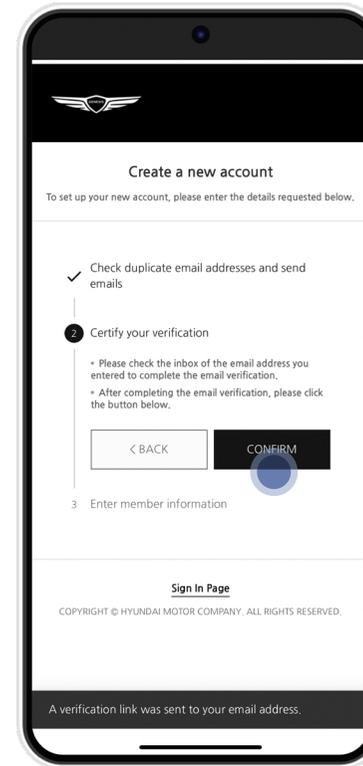
Create account



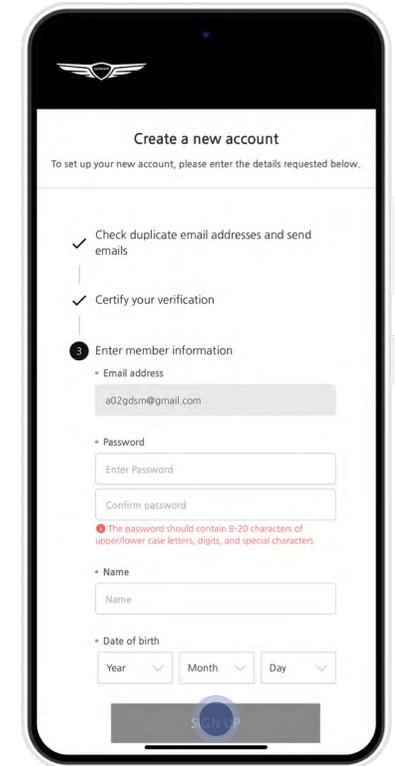
Terms and conditions



Create new account by entering your e-mail address



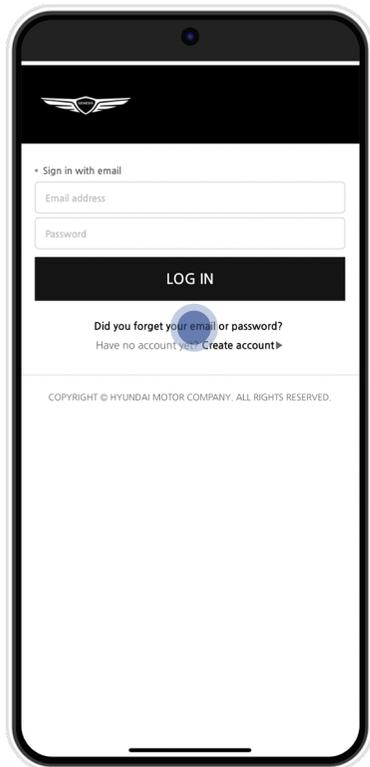
Verify e-mail address



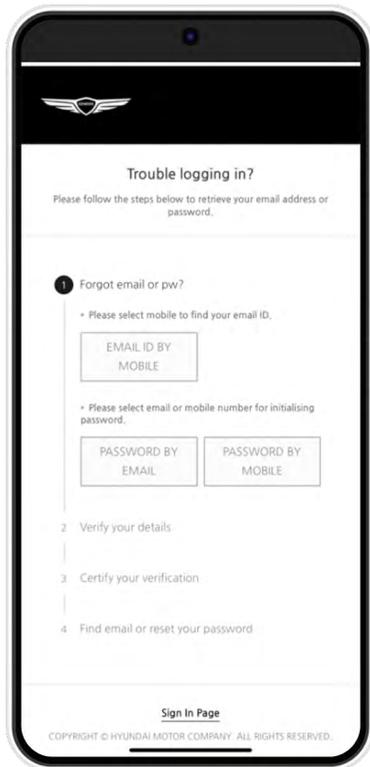
Set a password and complete the onscreen details

# 1. LOGIN > FIND MY ID AND RESET PASSWORD

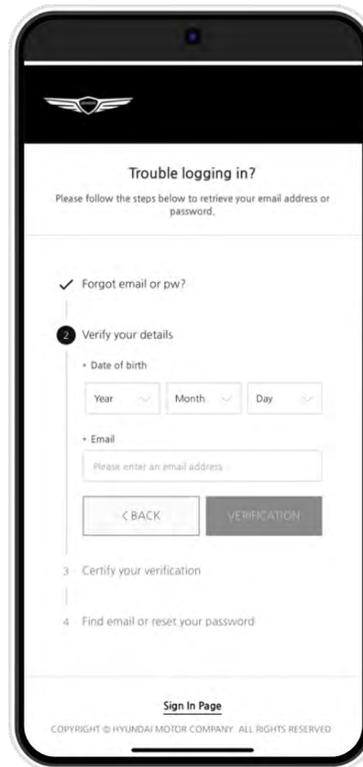
- If you forget your email or password, select the 'did you forget your email or password' option on the login screen



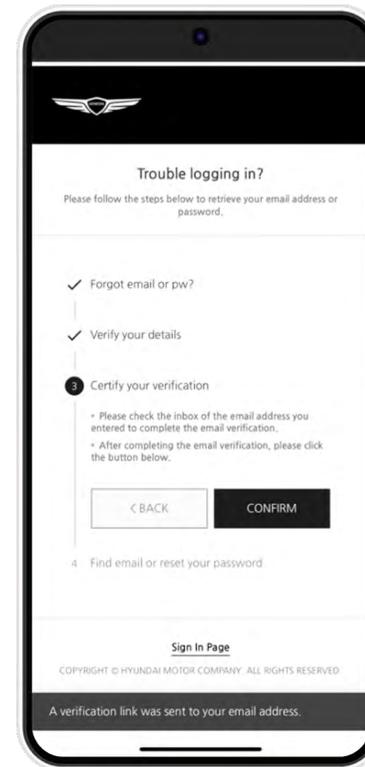
Forgot your email or password?



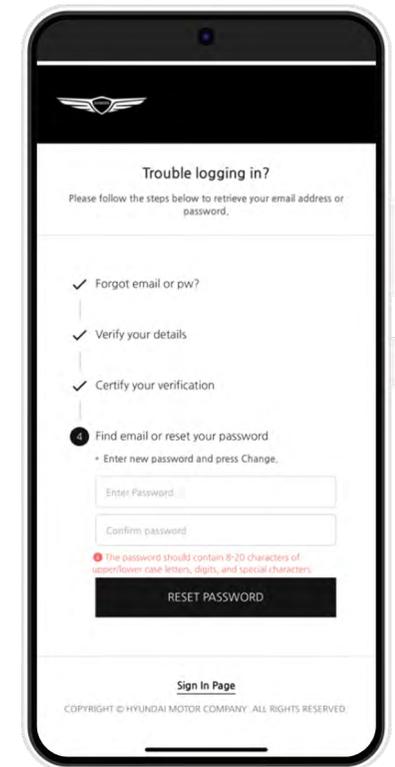
Select the desired option



Verify your details



Enter verification code

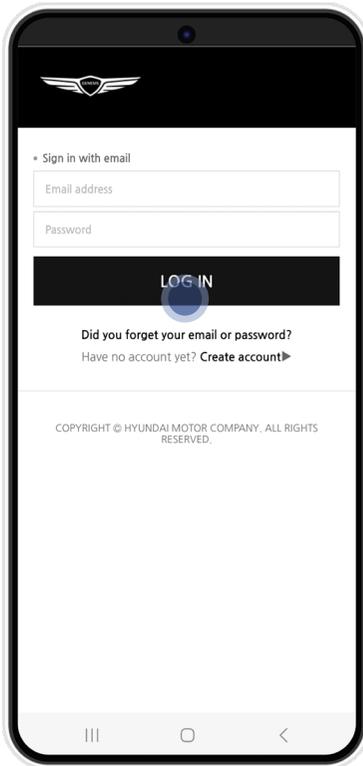


Obtain login information or reset password

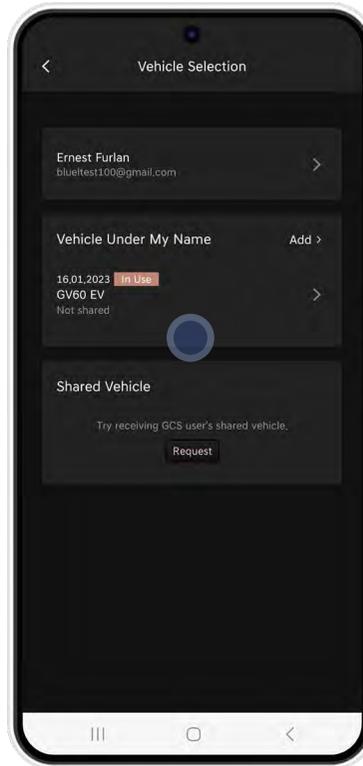
## 2. SELECT VEHICLE

## 2. SELECT VEHICLE

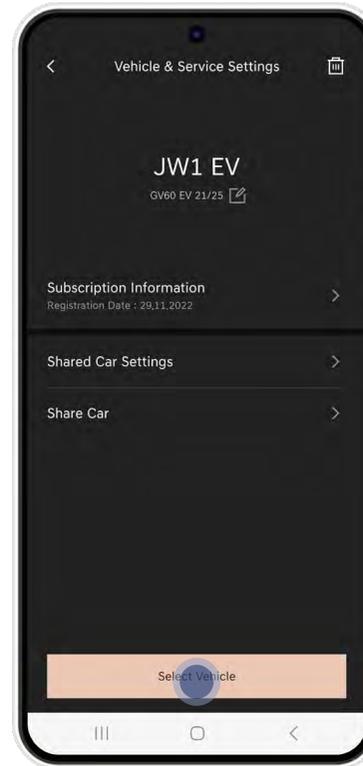
- Once logged in, if you have already added your Genesis previously, it will be listed.
- Select your Genesis and you will be directed to the Home screen.



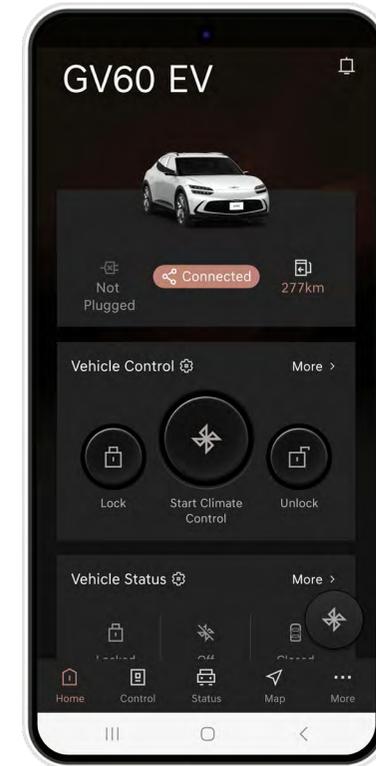
Login



List of Registered Vehicles



Select Vehicle



Connected Services is ready to use with your selected Genesis

## 3. FEATURE LIST

### 3. FEATURE LIST

CATEGORY	DETAILS	PETROL/DIESEL	ELECTRIC
Vehicle & Service Setting	Vehicle Registration and Service Usage Settings	•	•
First Run Setup	Easy Remote Control Start On/Off	•	•
	Easy Remote Charge Start On/Off	X	•
	Latest Vehicle Status Received	•	•
	Door Locked and Unlocked status	•	•
	Engine Start-ON and OFF status	•	X
	HVAC ON and OFF status	•	•
	Find My Car Location on the map	•	•
	Search POI and Address	•	•
	Personalized Service Settings	•	•
	Edit Home Menu	•	•
Control	Latest Vehicle Status Received	•	•
	Start Engine / Stop Engine	•	X
	Lock Doors / Unlock doors	•	•
	Start Charging / Stop Charging	X	•
	Climate Control Temperature Setting	•	•
	Defrost and Heat Setting	This feature may vary depend on vehicle options	
	Heated and Cooled Seats Setting	This feature may vary depend on vehicle options	
	Idle Duration Setting	•	X
	Opened windows / Close windows, Ventilation	This feature may vary depend on vehicle options	
	Scheduled Charging and Climate Control	X	•

### 3. FEATURE LIST

CATEGORY	DETAILS	PETROL/DIESEL	ELECTRIC
Status	Latest Vehicle Status Received	•	•
	Vehicle Top View	•	•
	Engine ON/OFF status	•	X
	HVAC ON/OFF stats	•	•
	Door Locked / Unlocked status	•	•
	Remote Charge status	X	•
	Fuel Gauge/Battery Level	•	•
	Climate Control	This feature may vary depend on vehicle options	
	Warning Lamp Status	This feature may vary depend on vehicle options	
	Monthly Vehicle Report	•	•
	View Around My Vehicle	•	•
Map	Control Map (Zoom in /Zoom out / Drag etc. )	•	•
	Find My Car	•	•
	Drivable distance radius	This feature may vary depend on vehicle options	
	Nearby POI search	•	•
	Recent Search	•	•
	Favorite Destinations	•	•
	Destinations	•	•
	Future Predicted Driving Information	•	•
	Send to car	•	•
Guide Final Destination		This feature may vary depend on vehicle options	
Valet Mode		This feature may vary depend on vehicle options	
Sharing Location Service		This feature may vary depend on vehicle options	

### 3. FEATURE LIST

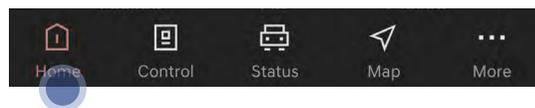
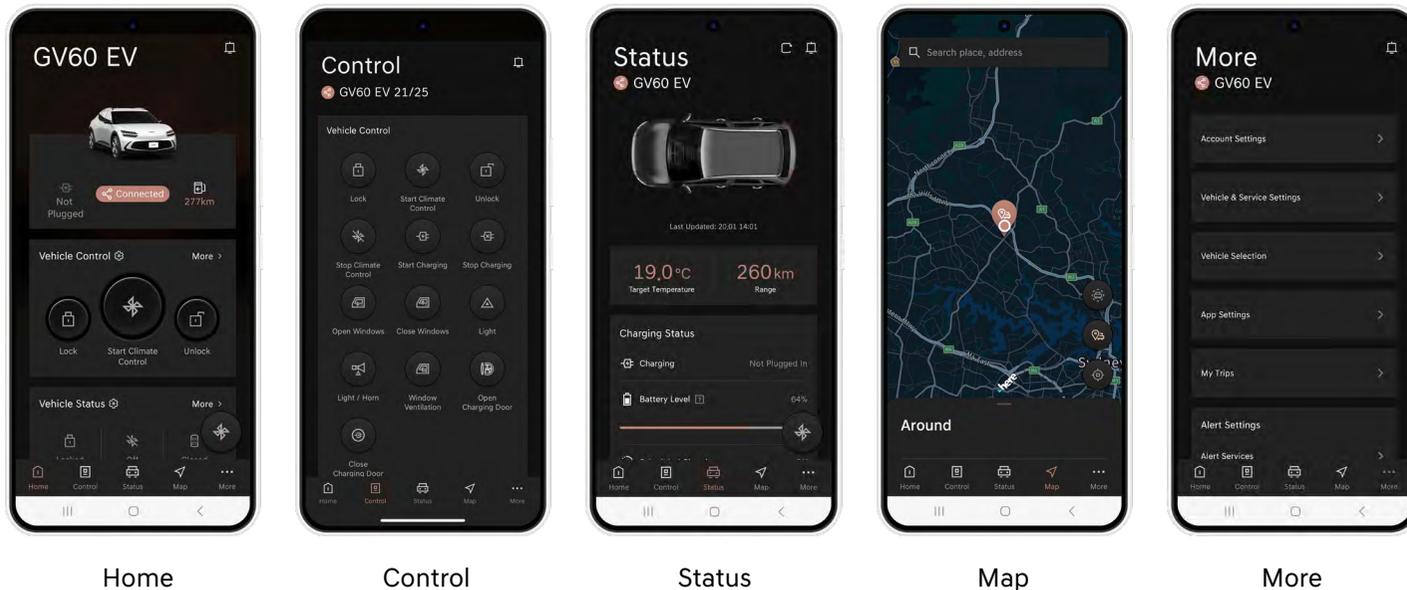
CATEGORY	DETAILS	PETROL/DIESEL	ELECTRIC
More	Latest Vehicle Status Received	•	•
	Account settings	•	•
	Emergency Contact Information	•	X
	Mange Vehicle Data	This feature may vary depend on vehicle options	
	Profile Image Setting	This feature may vary depend on vehicle options	
	Change Vehicle Setting	This feature may vary depend on vehicle options	
	Calendar Service	This feature may vary depend on vehicle options	
	Kakao I Voice Recognition Service	This feature may vary depend on vehicle options	
	Car To Home Setting	This feature may vary depend on vehicle options	
	App Setting	•	•
	Safe Driving Habit	This feature may vary depend on vehicle options	
	EV Service	X	•
	View App Tutorial	•	•

## 4. HOME BUTTON

- Bottom navigation
- Helpful Hints
- Main Screen
- Vehicle Image and Vehicle Control
- Vehicle Status
- Map, My Vehicle Location
- My Calendar
- Engine (Charge) ON/OFF status
- Remote Control
- Find My Car
- Edit Remote Control

## 4. HOME - BOTTOM NAVIGATION

- There are 5 main screens which can be accessed via the icons at the bottom of the screen, or by simply swiping left or right



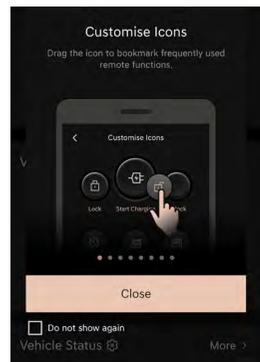
Select your desired menu via icons at the bottom of the navigation

## 4. HOME - HELPFUL HINTS

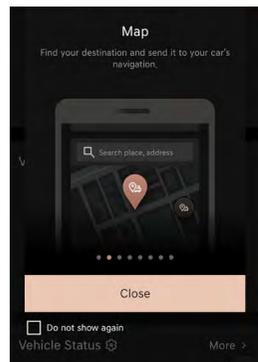
- When entering the home screen, popups are displayed to give a brief description of the key features



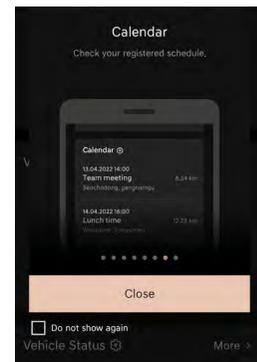
Edit home menu



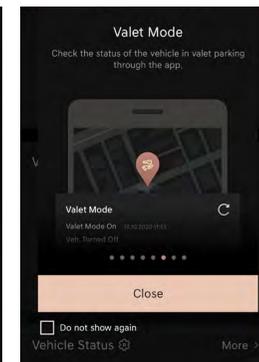
Customise Icons



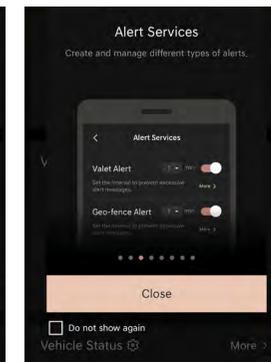
Map



Calendar



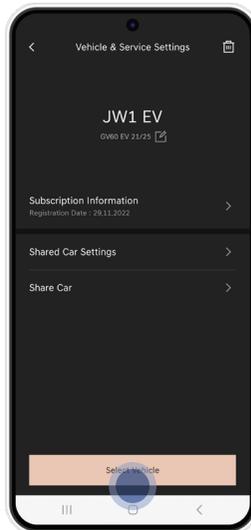
Valet Mode



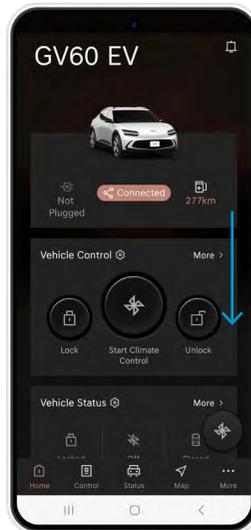
Alert Services

## 4. HOME - MAIN SCREEN

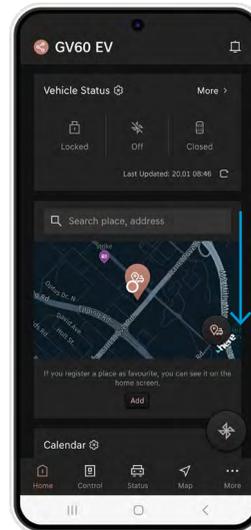
- Once logged in, select your vehicle to open the main screen
- You can customise the home screen to display the following features including:
  - Current status if the vehicle
  - Remote control buttons
  - Vehicle location
  - Calendar and other services



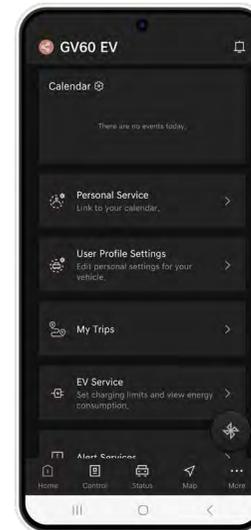
Select Vehicle



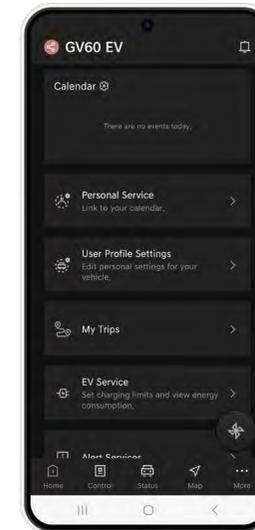
Vehicle Control  
& Status



Map



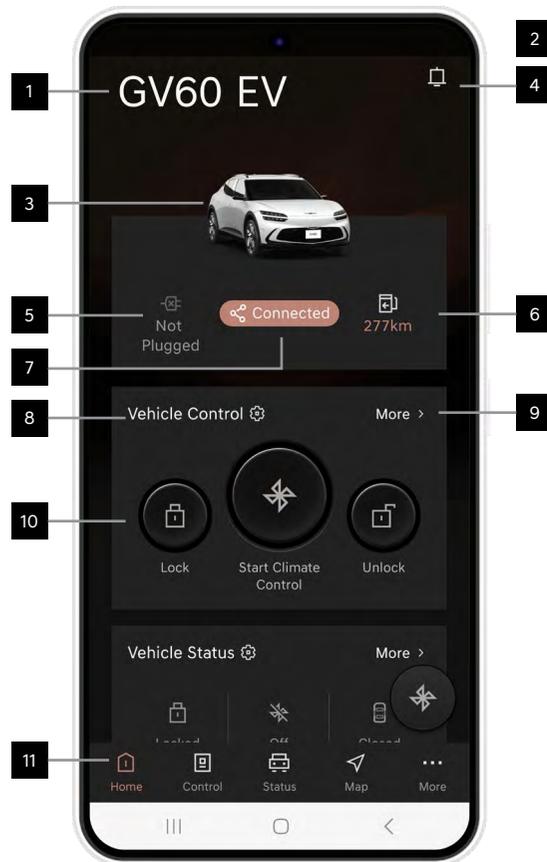
My Calendar



& Other Services

## 4. HOME - VEHICLE IMAGE & VEHICLE CONTROL

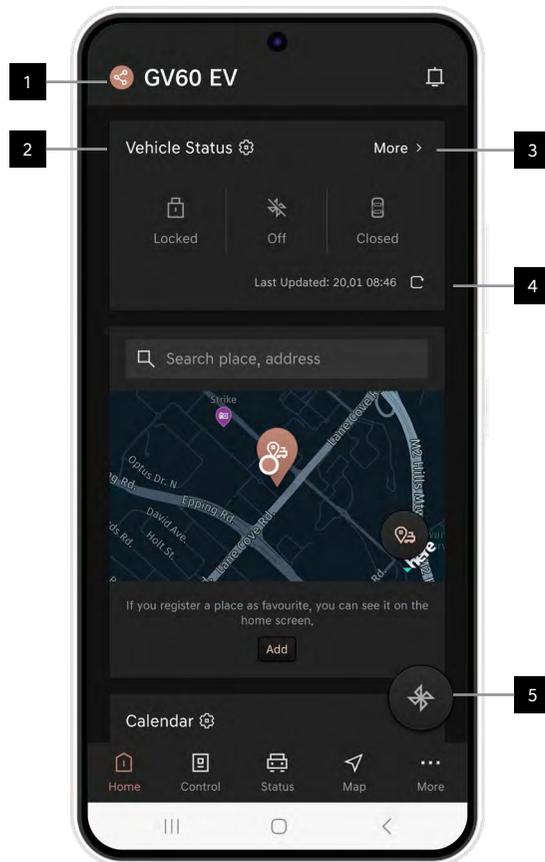
- Display current vehicle status information (engine ON/OFF status, state of charge (EV only), distance to drive, etc).
- Main remote functions (start engine, lock & unlock) can also be accessed.



1	Vehicle Name	Your vehicle name
2	Change Vehicle	Change vehicle (if more than one vehicle is linked to the account)
3	Vehicle Image	Image of your Genesis
4	Notification	Notifications list
5	Engine (Charge) Status	Engine and Charging ON/OFF status
6	Distance to Empty	Distance to empty
7	Connected Status	Connection status between vehicle and app
8	Customise Buttons	Change the order of the control buttons
9	More	See all vehicle remote functions
10	Main Vehicle Control	Main vehicle remote functions
11	Bottom Navigation	Menu navigation icons

## 4. HOME - VEHICLE STATUS

- The vehicle status allows you to select & view up to three vehicle statuses on the 'Home Screen'.



**1** App Bar It is displayed when scrolling

**2** Edit My Vehicle Status Edit my vehicle status screens

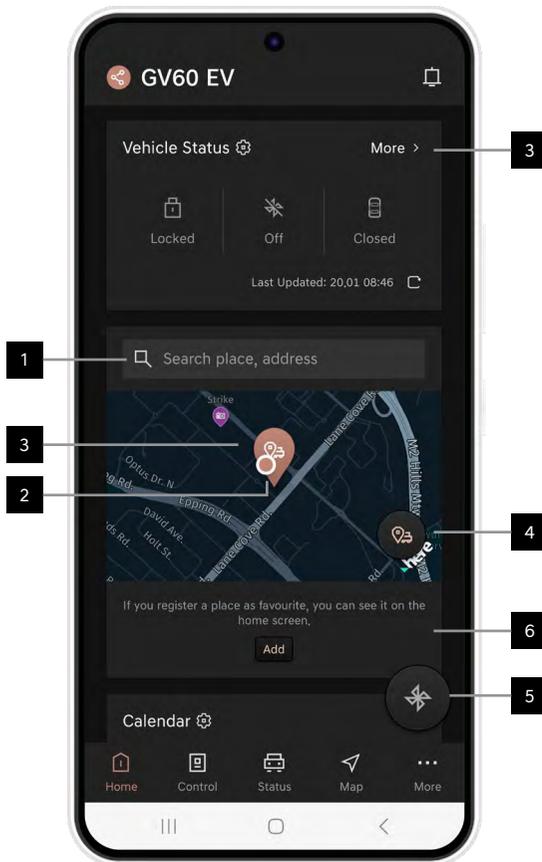
**3** More See all Vehicle Status items

**4** Refresh Refresh button for Vehicle Status

**5** Floating Buttons Climate control ON

## 4. HOME - MAP, MY VEHICLE LOCATION

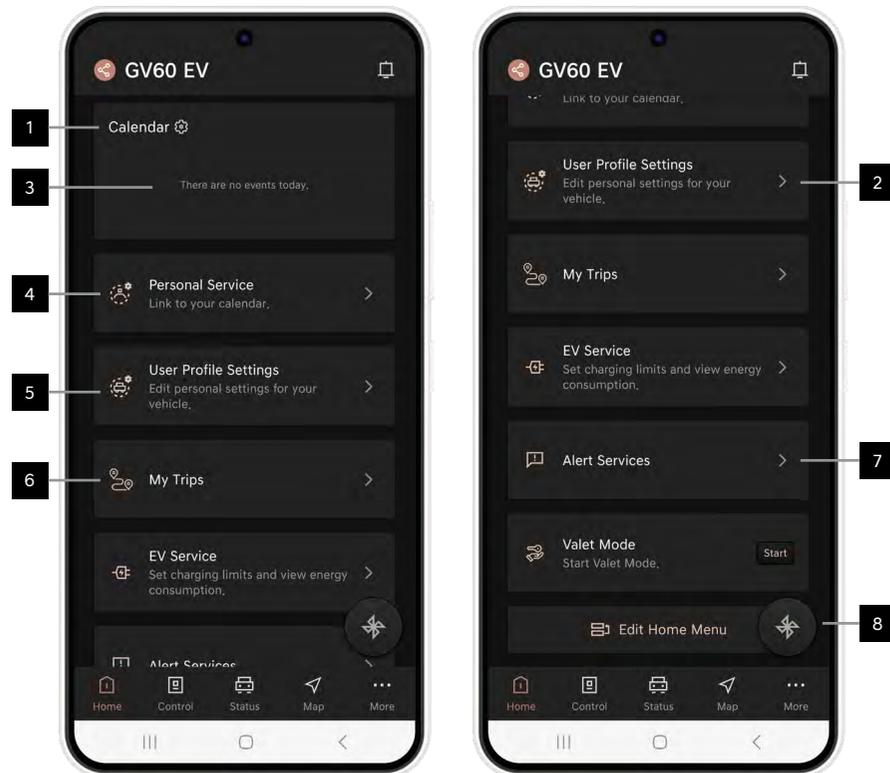
- Search your destination via Maps.
- If your vehicle is within 3km, the map will display its location.
- Display up to 3 favourites.



1	Search Bar	Search a destination
2	My Car Location	Displays the position of my vehicle on the map
3	My Location	Displays the user's location based on GPS
4	Find My Car	Request button for Find My car
5	Floating Buttons	Climate control ON
6	Favourites	Displays a list of favourites registered by the user (up to 3)  When linked to a vehicle: Displays a list of favourites registered in the vehicle navigation  When unlinked to a vehicle: Displays a list of favourites registered in the app

## 4. HOME - MY CALENDAR AND OTHER

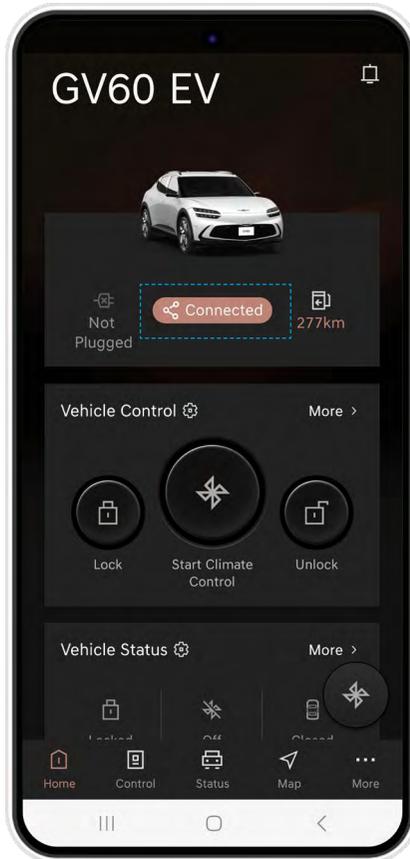
- The app displays the schedule that you saved in your smartphone's calendar.
- If your contains location information, such as addresses, you can request a route navigation to that location via the 'Show Route' button.



1	My Calendar	Show the schedule, time and location.
2	Setting	Edit My Calendar.
3	Show Route	Proceed with route search to the location registered on the schedule.
4	Personal Service	Linked Personal Calendars which are not on your phone. Includes Google & iCloud Calendars.
5	User Profile settings	Edit personal settings for your vehicle including: <ul style="list-style-type: none"> <li>• Profile image</li> <li>• Backup your user profile</li> <li>• Driver account settings</li> </ul>
6	My Trips	An overview of total time/distance/average and top speed.
7	Alert Services	Set your alerts for: <ul style="list-style-type: none"> <li>• Valet</li> <li>• Geo-fencing Alert</li> <li>• Speed Alert</li> <li>• Time Fencing Alert</li> </ul>
8	Edit Home Menu	Select the items that will be displayed on the Home Screen

## 4. HOME - ENGINE (CHARGE) ON/OFF STATUS

- The 'Connected' icon allows you to check the connection between the vehicle and the app.



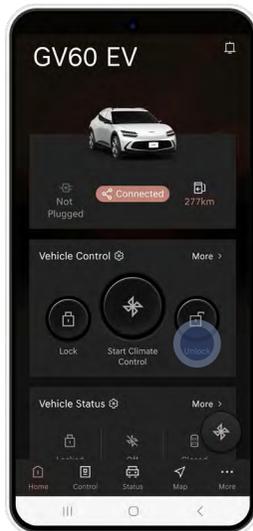
When the app is connected to the vehicle it will change from 'DISCONNECTED' to 'CONNECTED' icon.



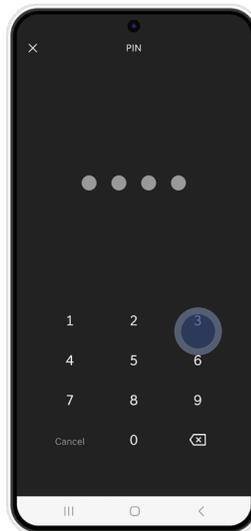
When the vehicle is switched on, the icon for the start state will blink.

## 4. HOME - REMOTE CONTROL

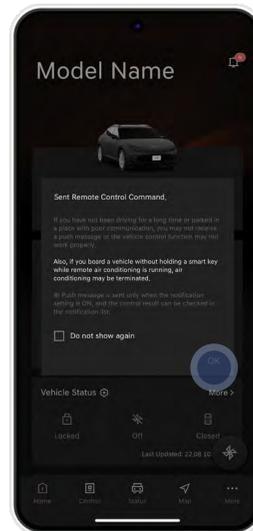
- Select the desired remote function icon on the vehicle control menu.
- Enter the PIN and confirm.
- Selected remote function icon flashes while the command is sent to the vehicle.
- Once complete the result is displayed.



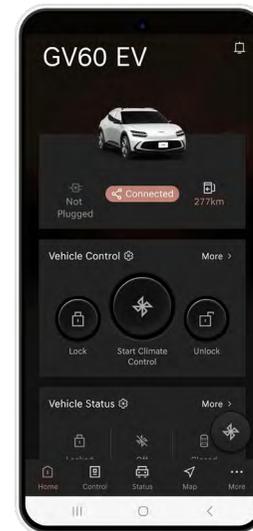
Select desired remote control button



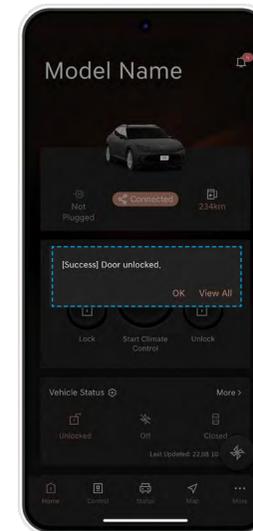
Enter PIN



Confirm Remote function



Button flashes while connecting to the vehicle

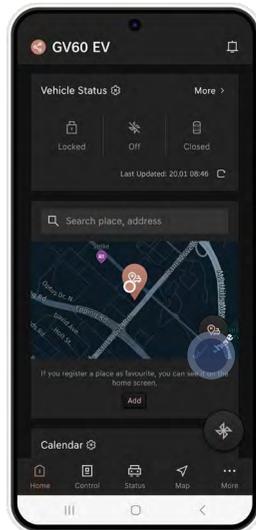


Once completed success message appears

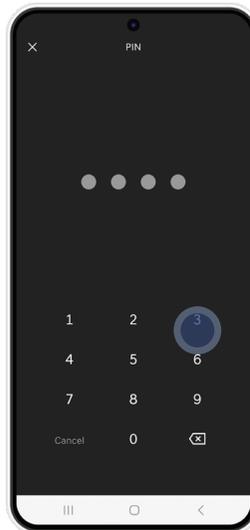
Select your desired menu via icons at the bottom of the navigation

## 4. HOME - FIND MY CAR

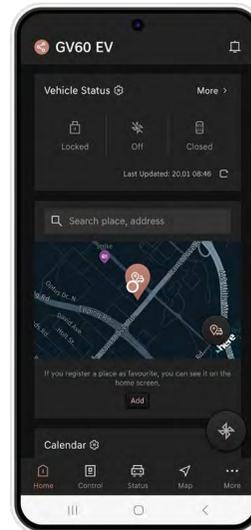
- To display the location of your vehicle on the map, select the 'Find My Car' button and enter the PIN code.
- Displays only if the vehicle position is within 3km of the current GPS position of the smartphone.



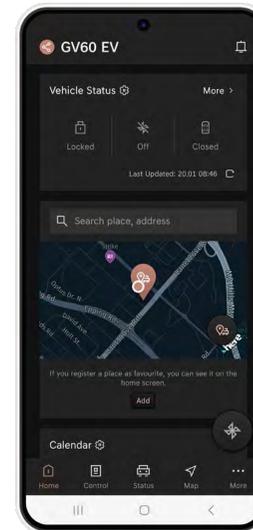
Select 'Find My Car' icon



Enter PIN



Checking vehicle location



Find my vehicle location is marked on the map

## 4. EDIT REMOTE CONTROL

- You can edit the 'Home' screen with the remote button features you prefer.
- Press and hold the required remote control button to move it to the desired position.



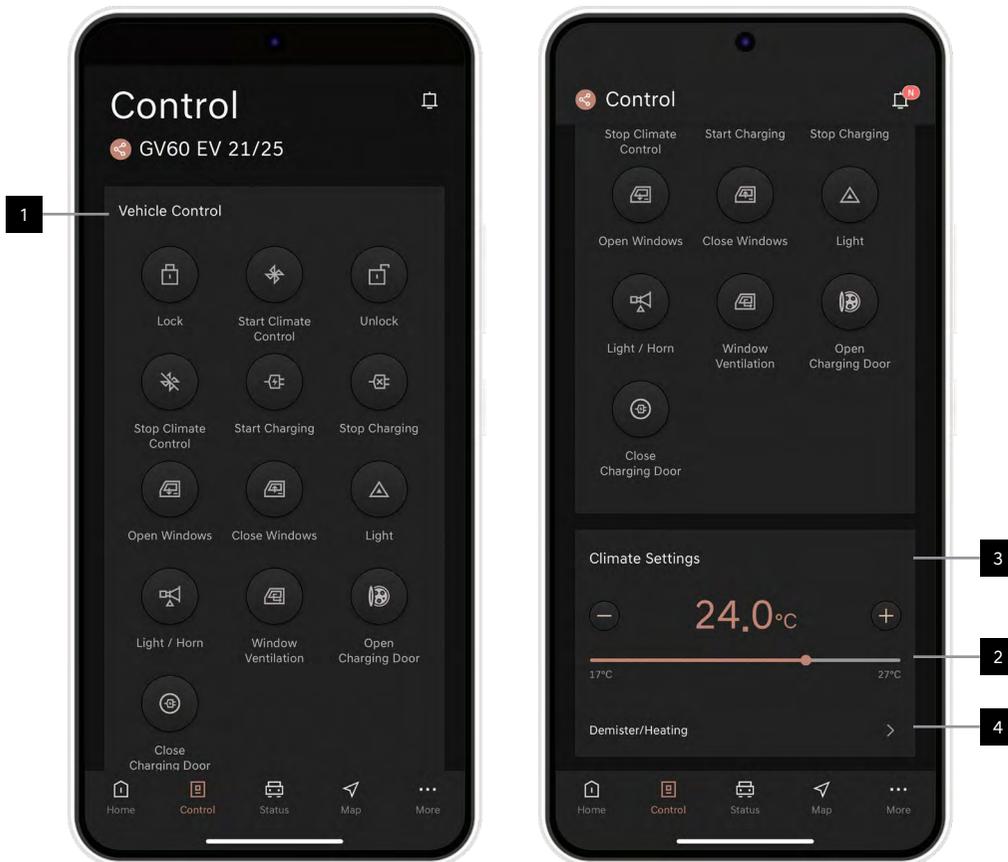
Tap and drag the icon you want to the location you prefer. The three icons at the top of the screen are displayed on the Home screen.

## 5. CONTROL

- Main Screen
- Remote Control
- Climate Setting
- Demister/Heating
- Seat Setting
- Air Purifier System
- Duration

## 5. CONTROL - MAIN SCREEN

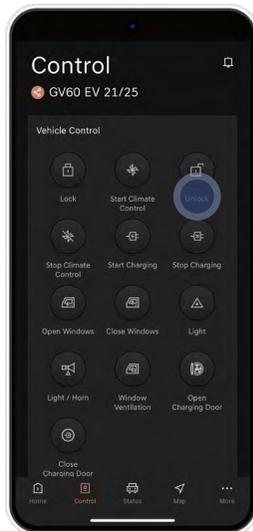
- Various vehicle controls are available remotely. Temperature, Demister/Heating and Idle Duration can be set when requesting remote start. Remote control features may vary depending on the vehicle's options.



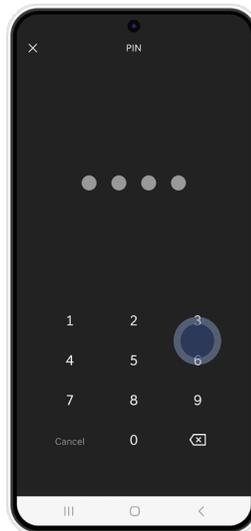
1	Control	Available remote control buttons. Control buttons vary depending on vehicle options
2	Temperature	Adjust the temperature to your desired level when starting the vehicle. The temperature value can be adjusted by pressing the (-), (+) buttons or by the slide bar.
3	Climate Settings	Start the vehicle with Air Conditioning On/Off or at last set temperature.
4	Demister and Heating	Set Front/Rear windscreen demister, Steering Wheel Heater
5	Seat Setting	Seat settings for heated and Ventilation seats (where fitted).
6	Air Purifier System	Start with Air Purifier On/Off (where fitted).

## 5. CONTROL - REMOTE CONTROL

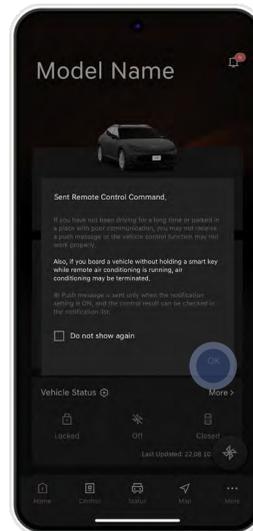
- Select the desired remote function icon on the vehicle control menu.
- Enter the PIN and confirm.
- Selected remote function icon flashes while the command is sent to the vehicle.
- Once complete, the result is displayed.



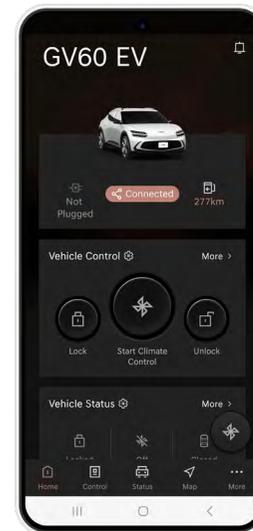
Select desired remote control button



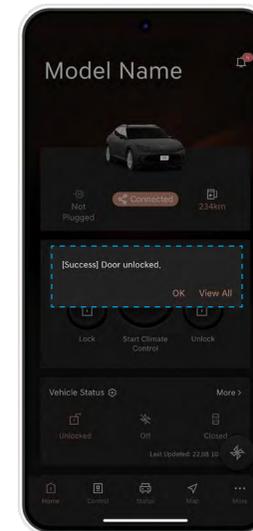
Enter PIN



Confirm Remote function



Button flashes while Connecting to the vehicle



Once completed success message appears

## 5. CONTROL - CLIMATE SETTINGS

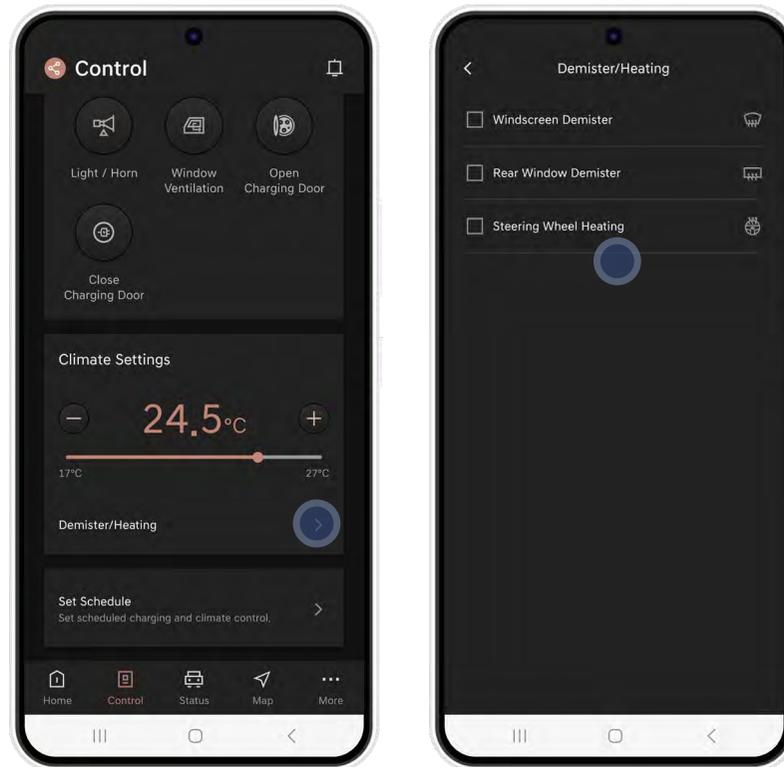
- You can set the desired temperature when remote starting your vehicle (where fitted).



The temperature can be adjusted by pressing the (-) or (+) buttons or by the slide bar.

## 5. CONTROL - DEMISTER/HEATING

- Select whether you want Rear Demister and Steering Wheel Heating on when requesting remote control Climate



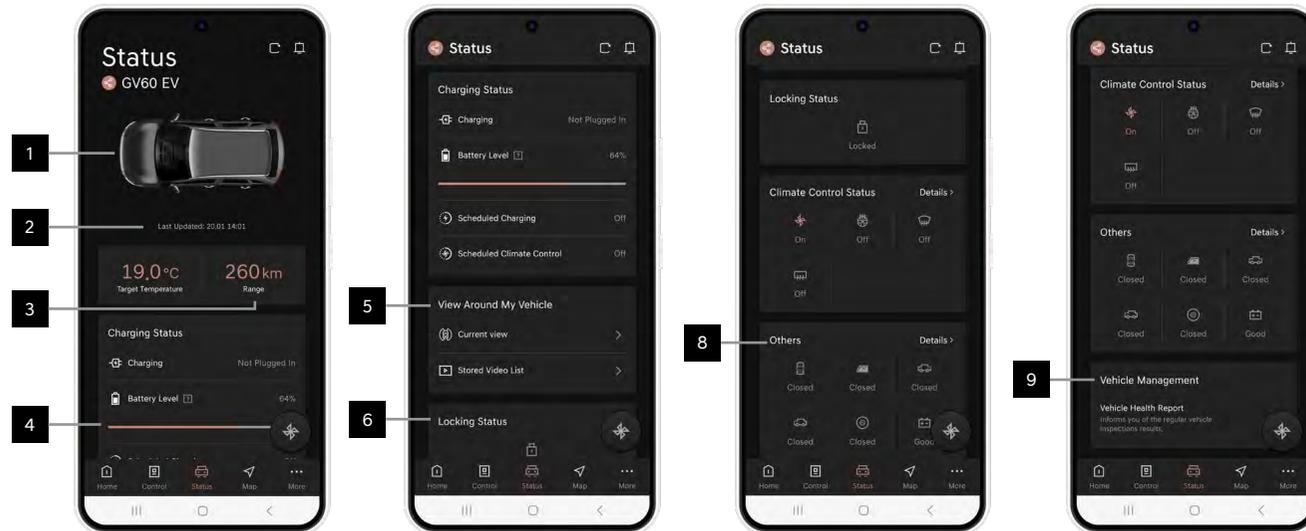
Front/Rear windscreen demister and heated steering wheel and heated side mirror can be set.

## 6. STATUS

- Main Screen & Car Status
- Car Top View
- Surround View Motor

## 6. STATUS - MAIN SCREEN AND CAR STATUS

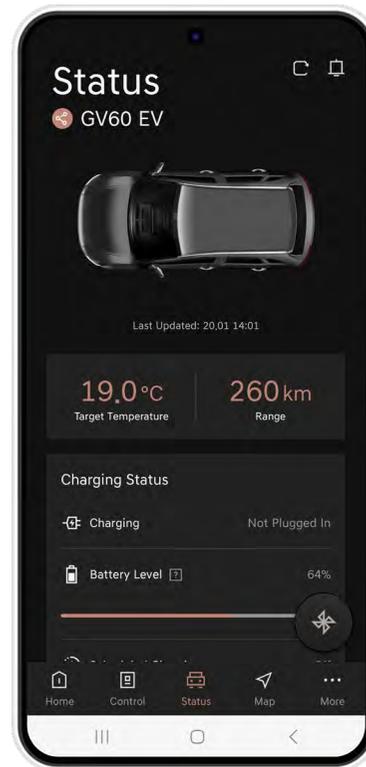
- Various vehicle controls are available remotely. Temperature, Demister/Heating and Idle Duration can be set when requesting remote start. Remote control features may vary depending on the vehicle's options.



<b>1</b>	Vehicle status top view	Display the customer's current vehicle status in a top view
<b>2</b>	Last Update	Displays the date the vehicle status was last updated
<b>3</b>	Range	Displays the vehicles range based on the amount of fuel remaining
<b>4</b>	Battery/Fuel Level	Displays the level of battery/ amount of fuel remaining
<b>5</b>	View Around My Vehicle	If cameras are fitted to your vehicle, it will record a 360-degree view around the vehicle
<b>6</b>	Lock Status	Displays vehicle start door lock status
<b>7</b>	A/C and Heated Seat Status	Displays vehicle temperature/ heated seat & demister status
<b>8</b>	Other	Displays status of vehicle doors, sunroof, bonnet, etc.
<b>9</b>	Vehicle Management	Report providing monthly vehicle Health and Status information

## 6. STATUS - CAR TOP VIEW

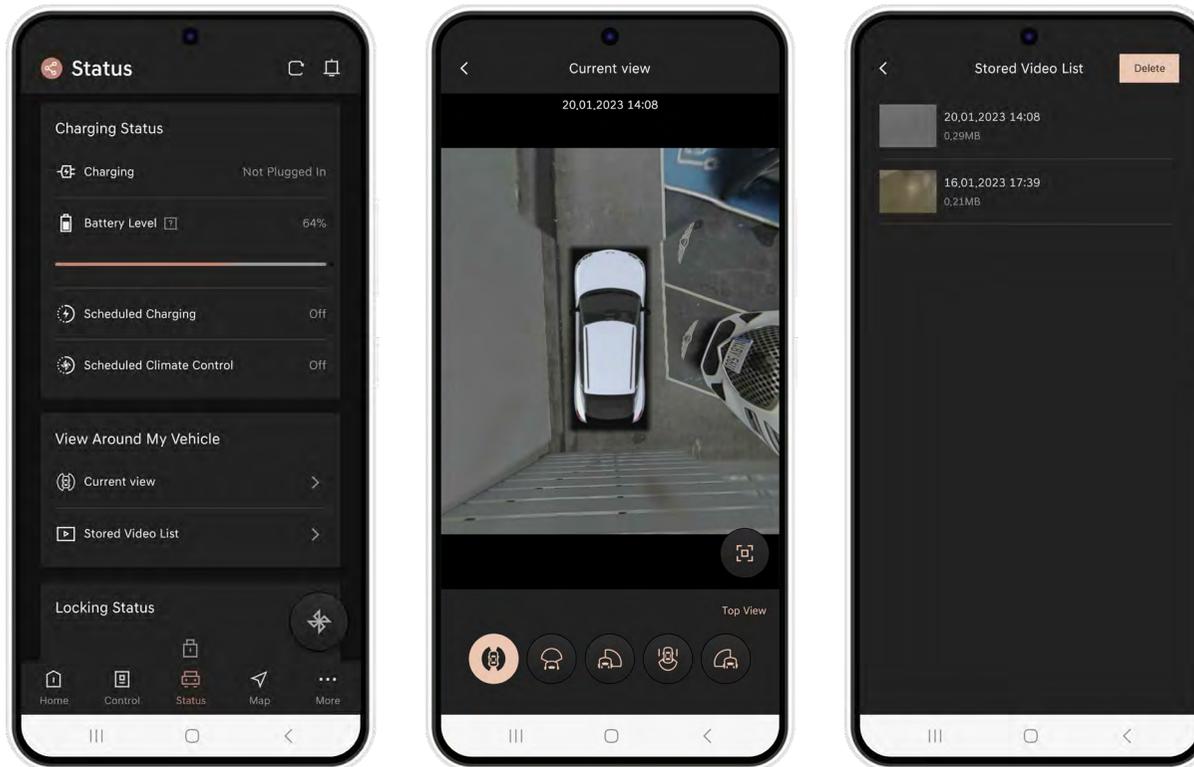
- Vehicle top view displays the status if vehicle doors (open/closed), sunroof, bonnet and boot (tailgate).
- Vehicle status is displayed according to the options supported by the vehicle.



Sedan/SUV

## 6. STATUS - VIEW AROUND MY VEHICLE

- If cameras are fitted, the 'View Around My Vehicle' box is displayed on the vehicle status screen.
- When entering the menu, you can view the video around your vehicle according to the camera angle.
- In addition, saved videos are provided as a list, and you can select and view videos according to the date and time.



## 7. MAP

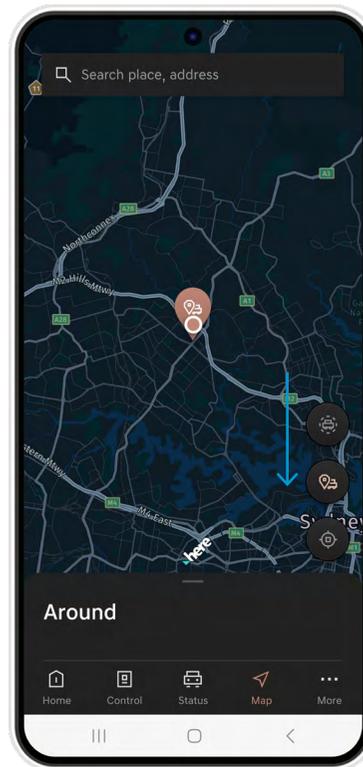
- Main screen
- Find my location
- Find my car
- Recent
- Search nearby
- Search process
- Send to car

## 7. MAP - MAIN SCREEN

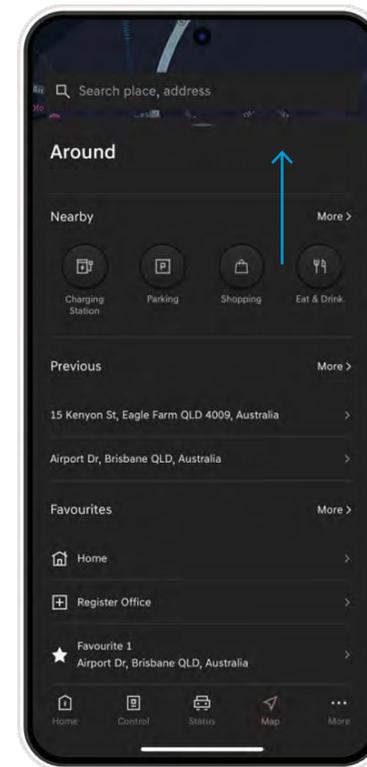
- The map area can be maximised or minimised to suite your search criteria.



Map main screen  
Area can be adjusted by  
scrolling up or down



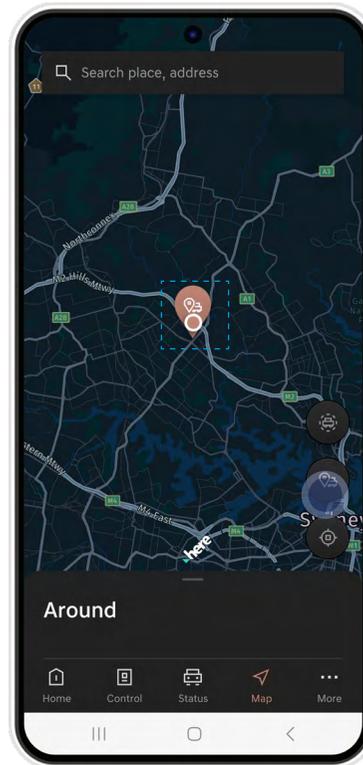
Maximise the map area by  
dragging the information area  
towards the bottom



Maximise the bottom  
information area to enable  
nearby/previous search  
and favorite functions

## 7. MAP - FIND MY LOCATION

- By selecting the Current Location button on the map and using your smartphones GPS, the map will re-centre to display your current location, identified on the map by a blue circular icon.



## 7. MAP - FIND MY CAR

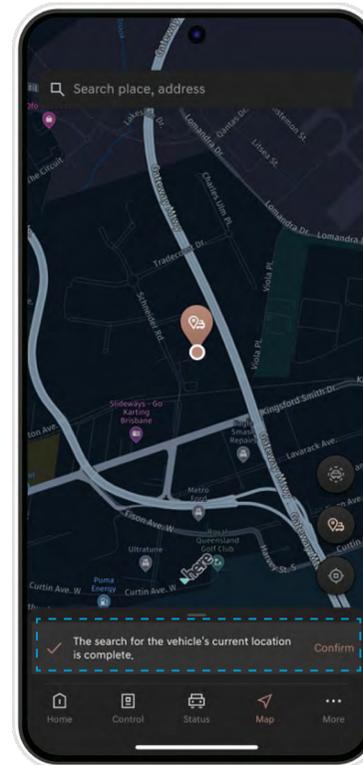
- If you select the 'Find My Car Location' button on the map, the location of your vehicle will be displayed in the map. You need to re-enter the 4-digit PIN number set by the user (only available if the vehicle is within 3km of your current location).



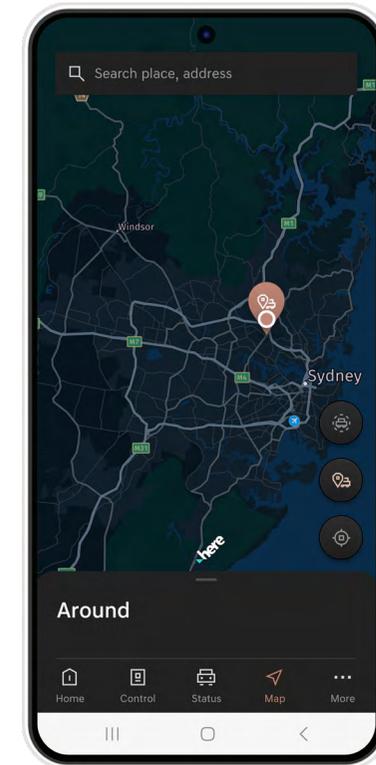
Touch icon to find my car location



Enter 4-digit PIN number



Displays pop up message while searching

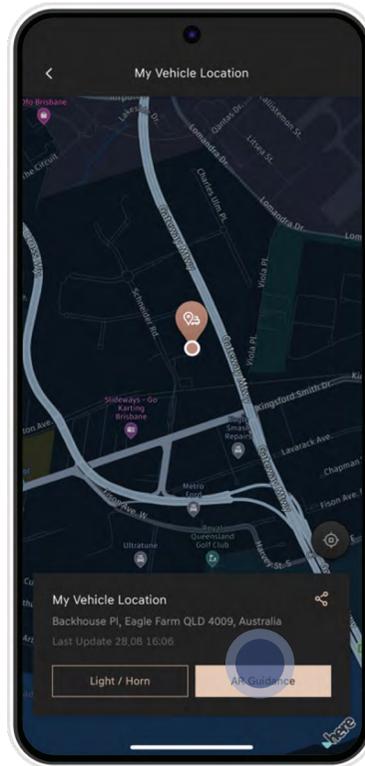


Success to find my car location

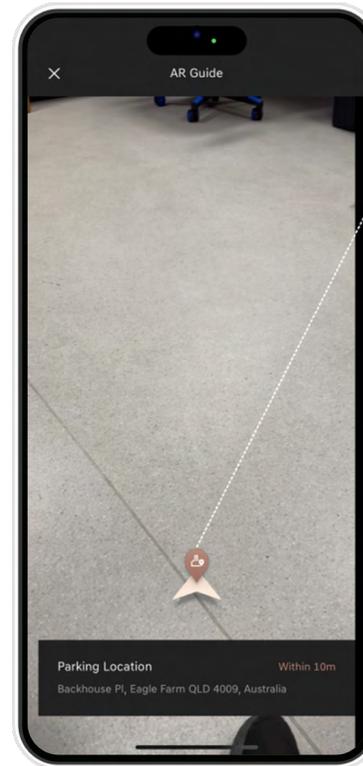
## 7. MAP - MY VEHICLE LOCATION



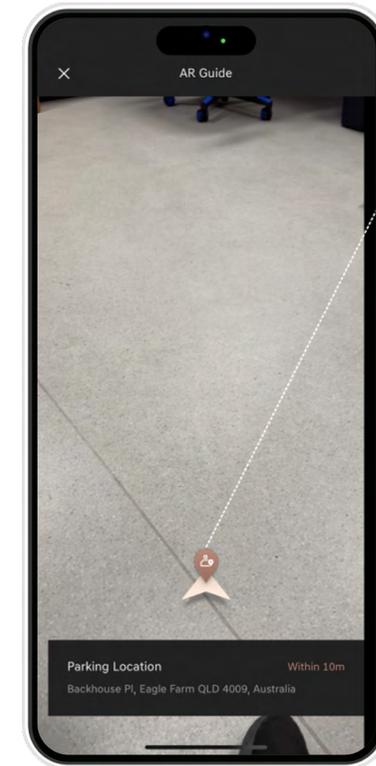
Touch my car icon on the map



Displays detailed location of your vehicle's location. Select either AR guidance to find your vehicle or trigger Light/Horn if nearby



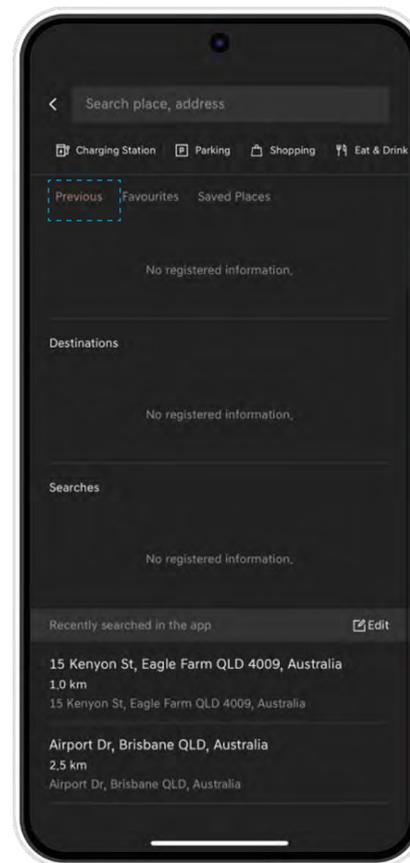
Provides smartphone compass accuracy adjustment function to improve location accuracy (Android Only)



Provides guidance from user location to vehicle location in ARmode (Provides a straight-line distance from your location to the vehicle)

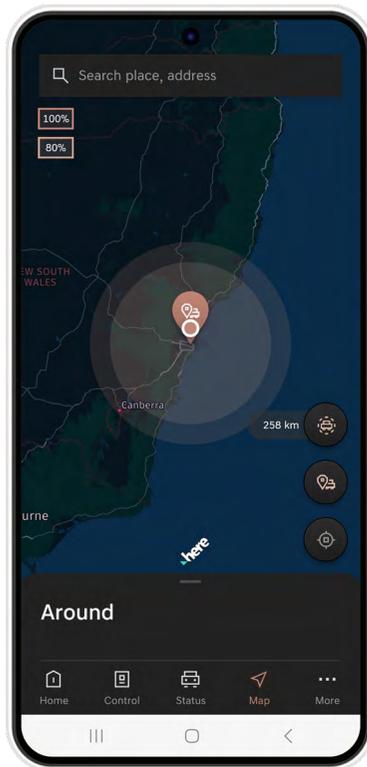
## 7. MAP - PREVIOUS

- You can use integrated search, nearby search, destinations you recently searched for and favourites.
- In addition, when connected to the vehicle navigation system, you can use recent searches, favourites and registrations stored in the vehicle navigation system.

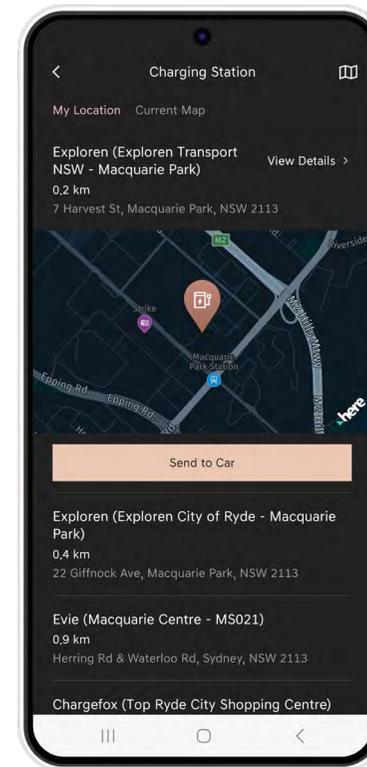
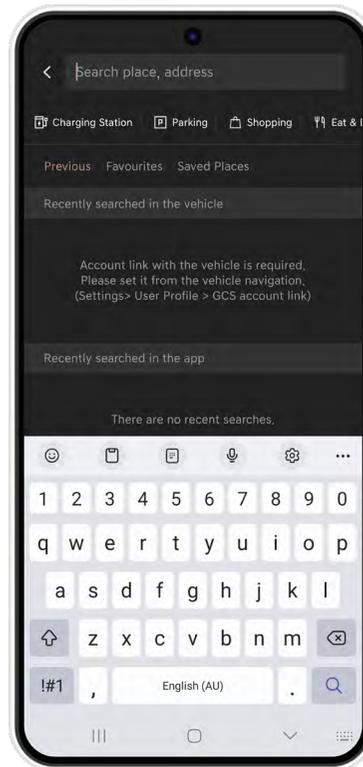


## 7. MAP - SEARCH NEARBY

- Selecting a nearby search category at the bottom of the map main screen displays a list of nearby searches for that category.
- You can search for nearby Service Stations, Parking and Eat and Drink POI based on your location.



Map main screen  
Select a search category



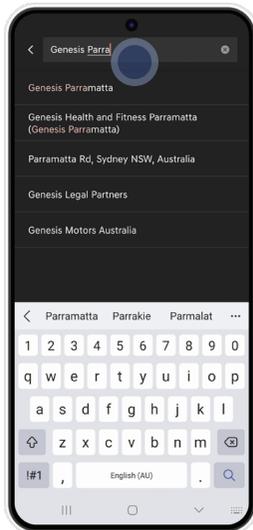
Example:  
Charging Station

## 7. MAP - SEARCH PROCESS

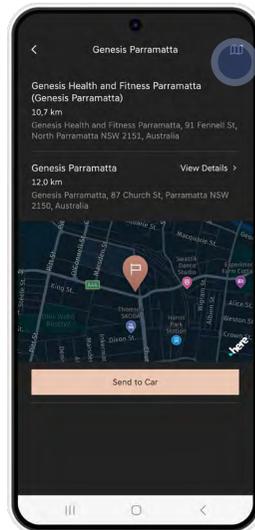
- If you select the search area at the top of the Map screen, you can search for a desired location and display detailed information about the selected destination.



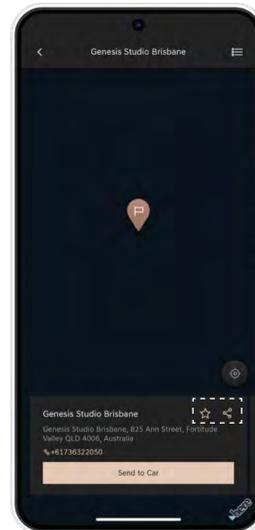
Begin a search in the search area



Automatic completion of search according to the search criteria



List view search results and map view movement



Map view search results and list view movement



### Register favorites

Search results can be registered as favorites by selecting the star icon.

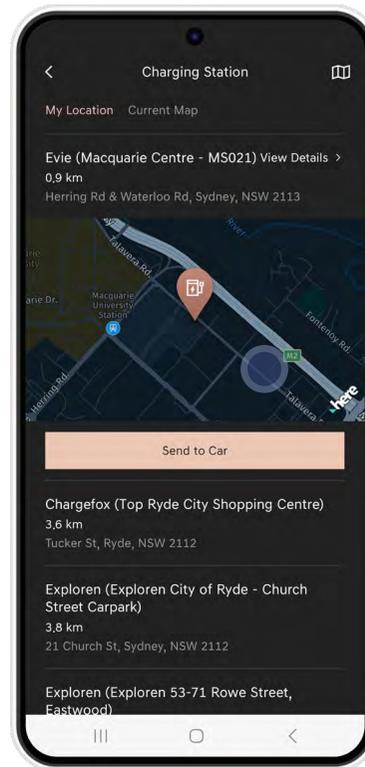


### Share search results

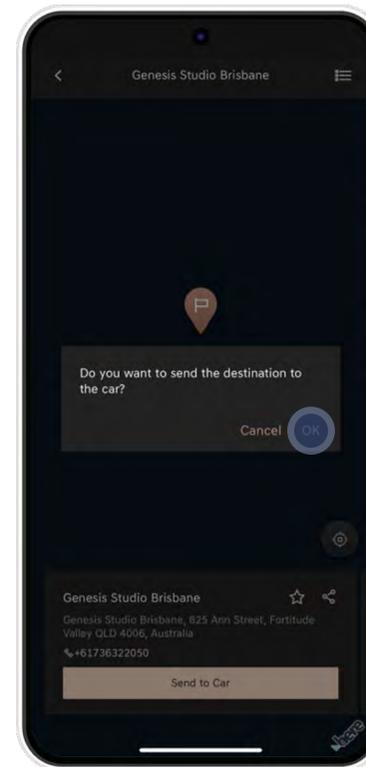
When you want to share your search results with others, you can share them via the various sharing apps on your phone.

## 7. MAP - SEND TO CAR

- Once you have found your desired location using the GCS app, you can send the location details to the car ready for you to begin your journey.
- The location details will appear on the vehicle navigation display when the vehicle is turned on.



Enter a search term in the search area



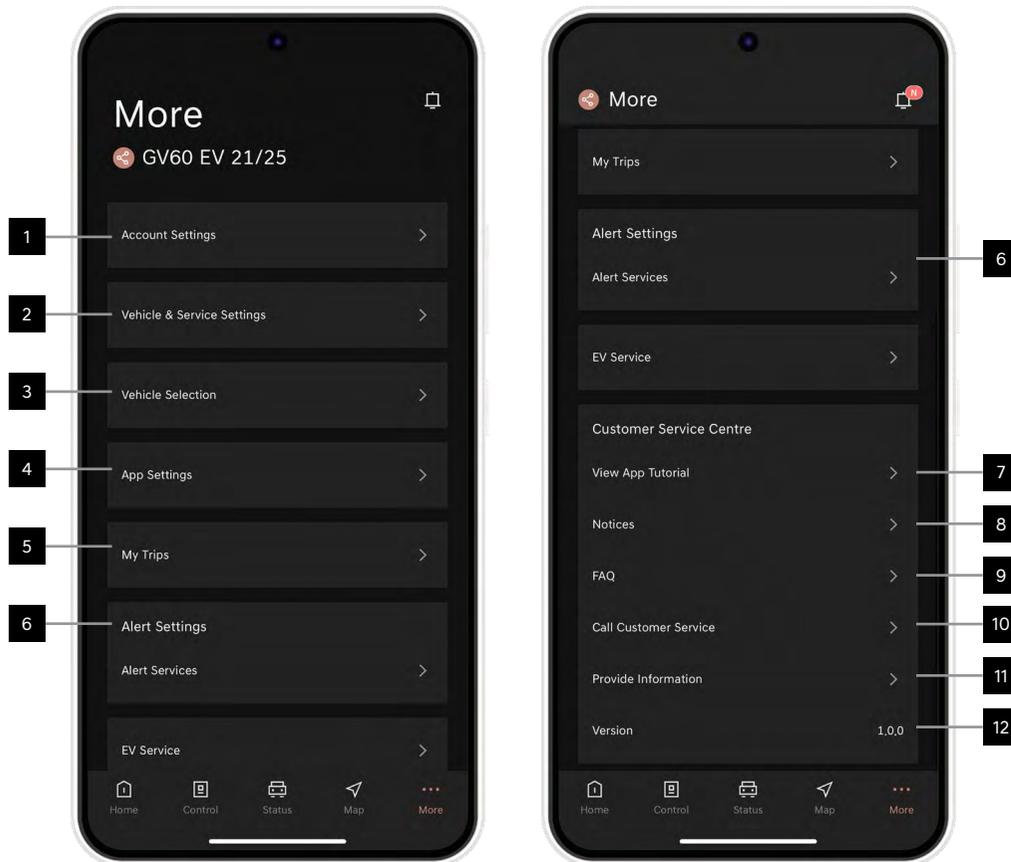
Automatic Confirm you want to send the location to the vehicle

## 8. MORE

- Main screen
- Account Setting
- Vehicle & Service Setting
- Vehicle Selection
- App setting
- My Trips
- Alert Services
- Customer Service Centre

## 8. MORE - MAIN SCREEN

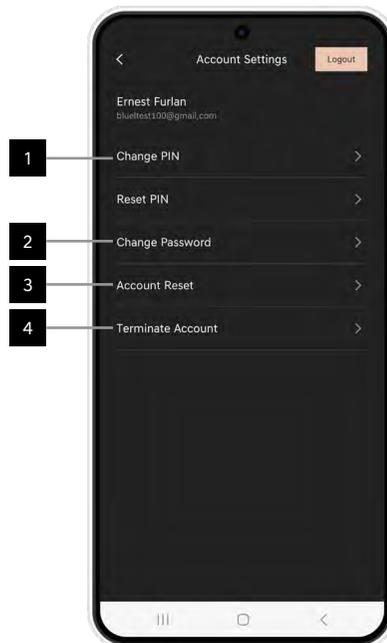
- The More screen allows you to change app settings and view subscription information. In addition, you can view App tutorials and FAQ's.



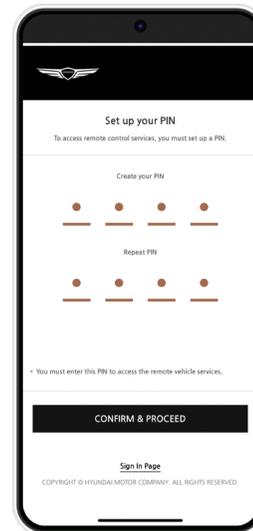
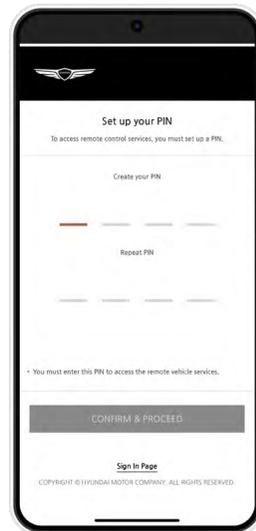
1	Account Setting	Select Account Settings
2	Vehicle & Service Setting	Select Vehicle & Service Settings
3	Vehicle Selection	Add or change vehicles to request to share a vehicle
4	App Settings	Move to the App's main screen settings
5	My Trips (where fitted)	Move to My Trips screen to view selected trips by date
6	Alert Settings	Set various alert settings
7	View App tutorial	Tutorials for GCS common functions
8	Notice	Displays App notices
9	FAQ	Displays Frequently Asked Questions
10	Call Customer Service	View or call the Customer Call number
11	Provide Information	Open Source License
12	Version	App development version information

## 8. MORE - ACCOUNT SETTING

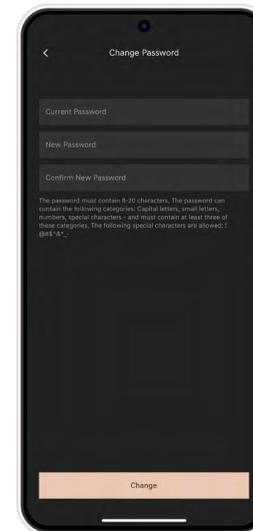
- On the Account Setting screen, you can:
  1. Change and reset your PIN for remote & location features
  2. Change your password used when logging in
  3. Reset your Account
  4. Terminate your Account



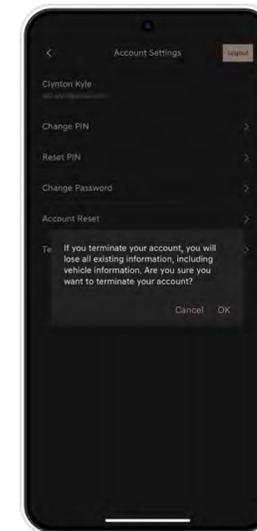
User's account information, login password and account password can be set



Change or reset the PIN used for remote & location login password features.



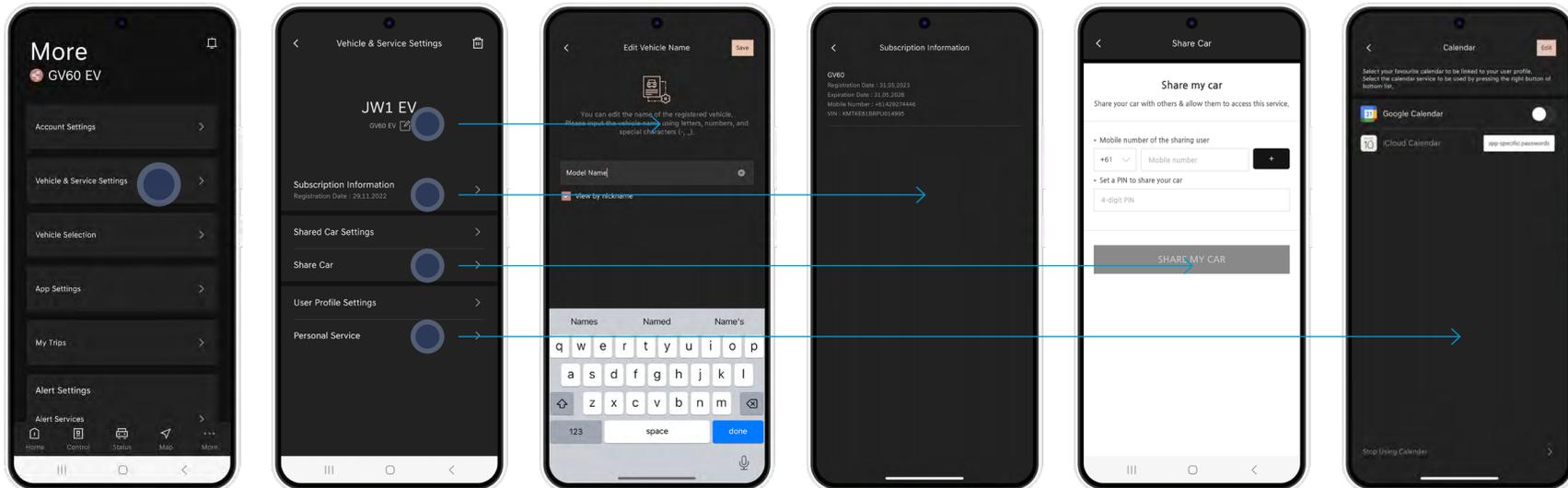
Change and reset the login password



Resetting the account will delete all data. Once deleted it cannot be retrieved

## 8. MORE - VEHICLE & SERVICE SETTING (1/2)

- Change the name of your vehicle.
- View subscription information.
- Add or remove users sharing your car and manage car sharing settings.
- Incorporate your personal Google or iCloud calendars into the app.



Vehicle & Service  
Settings screen

Edit vehicle name

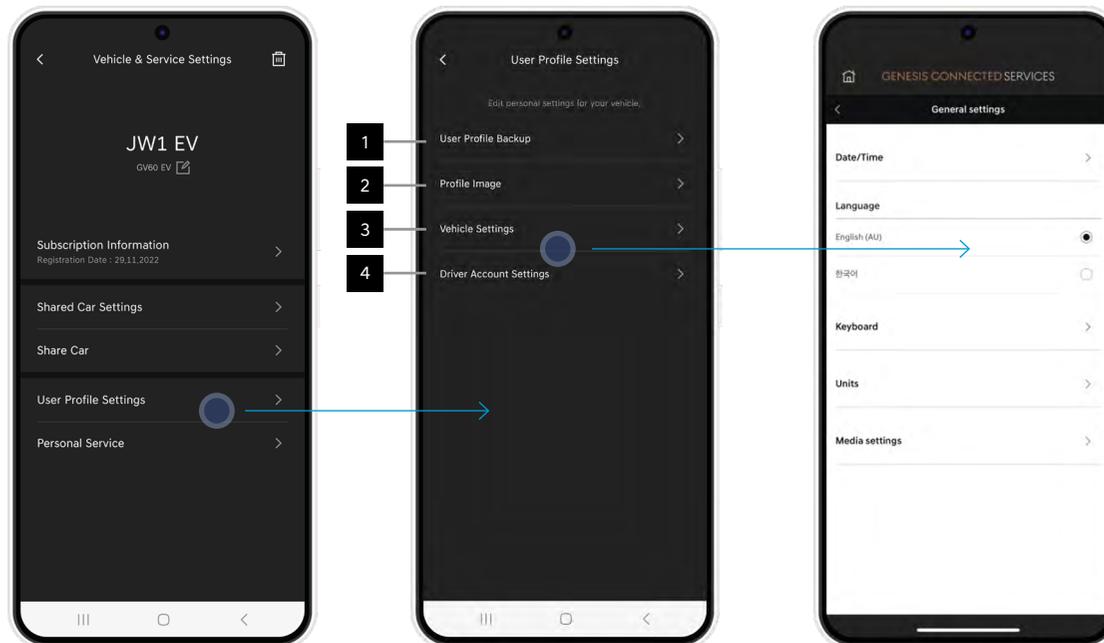
User's subscription  
information

Share Car screen  
where you can share  
your vehicle with  
family or friends

Incorporate your  
personal calendars  
with the GCS app.

## 8. MORE - VEHICLE & SERVICE SETTING (2/2)

- User Profile Settings allow you to:
  1. Backup your User Profile.
  2. Add an image avatar to your profile.
  3. Configure your vehicle settings.
  4. Link a Driver Account for use across multiple vehicles.



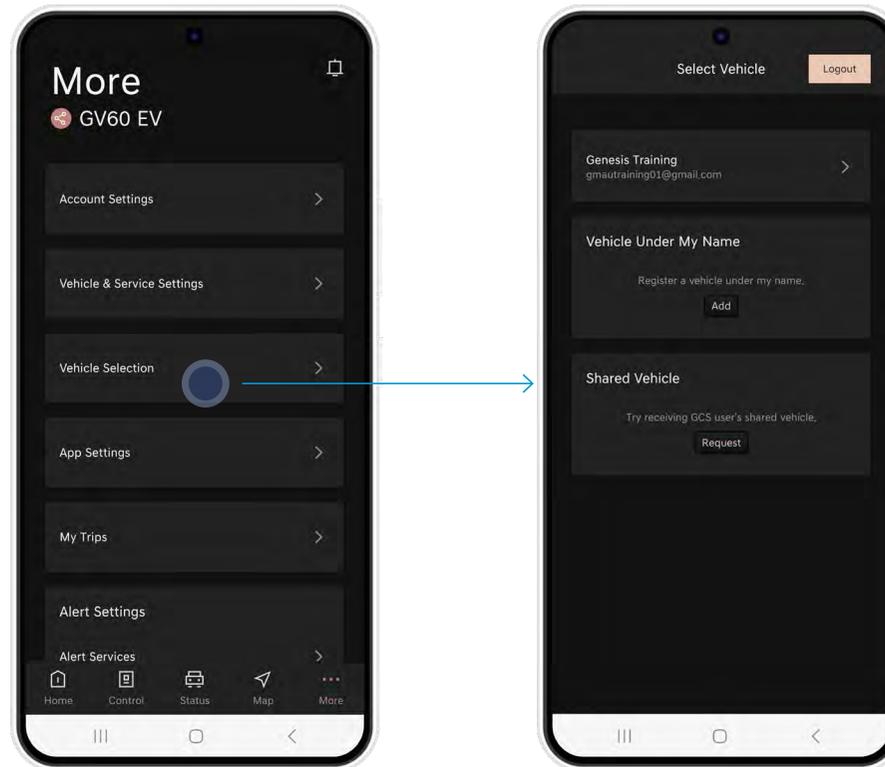
Vehicle & Service  
Settings screen

User Profile Settings

Vehicle Setting Screen  
allows you to configure  
the above vehicle features  
and save your changes

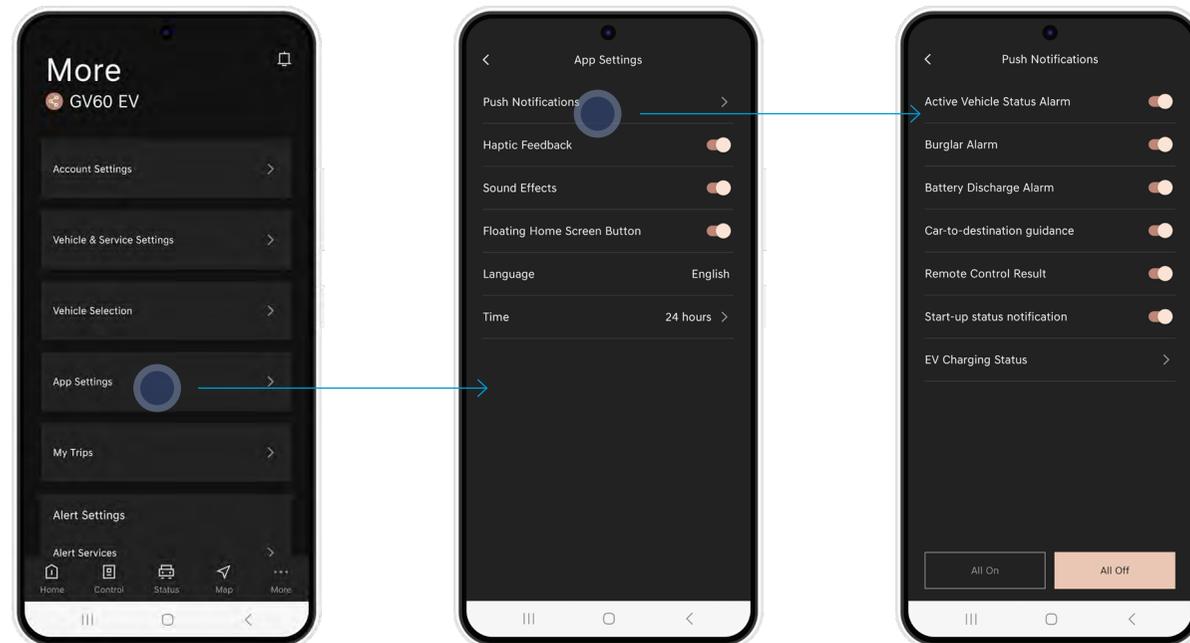
## 8. MORE - VEHICLE SELECTION

- If you have more than one Genesis linked to your account, you can change between vehicles from the vehicle selection screen.
- If you have a shared Genesis linked to your account, you can also select it from the screen.



## 8. MORE - APP SETTING

- Allows you to configure the main functions and settings of the GCS app.



Enable or disable the following notifications:

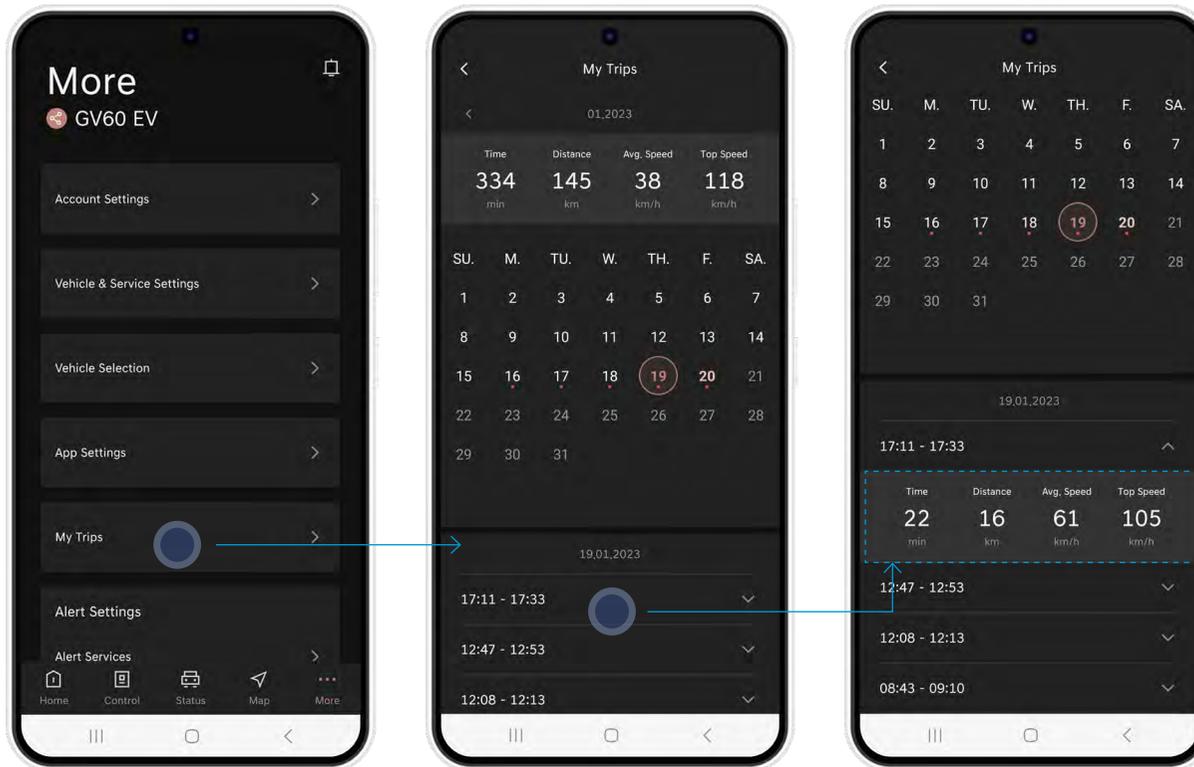
1. Active Vehicle Status Alarm
2. Burglar Alarm
3. Battery Discharge Alarm
4. Car-to-destination guidance
5. Remote Control result
6. Start-up status notification

App Settings allows you to:

1. Configure with notifications you want to receive.
2. Enable/disable Biometric identification
3. Enable/disable Haptic Feedback
4. Enable/disable Sound Effects for remote functions
5. Enable/disable the Floating Home Screen Start Button
6. Displays Language
7. Select either 24h or 12h time.

## 8. MORE - MY TRIPS (WHERE FITTED)

- You can view monthly driving information for any given month.
- You can view driving time, distance travelled, average speed and top speed by date and by trip.



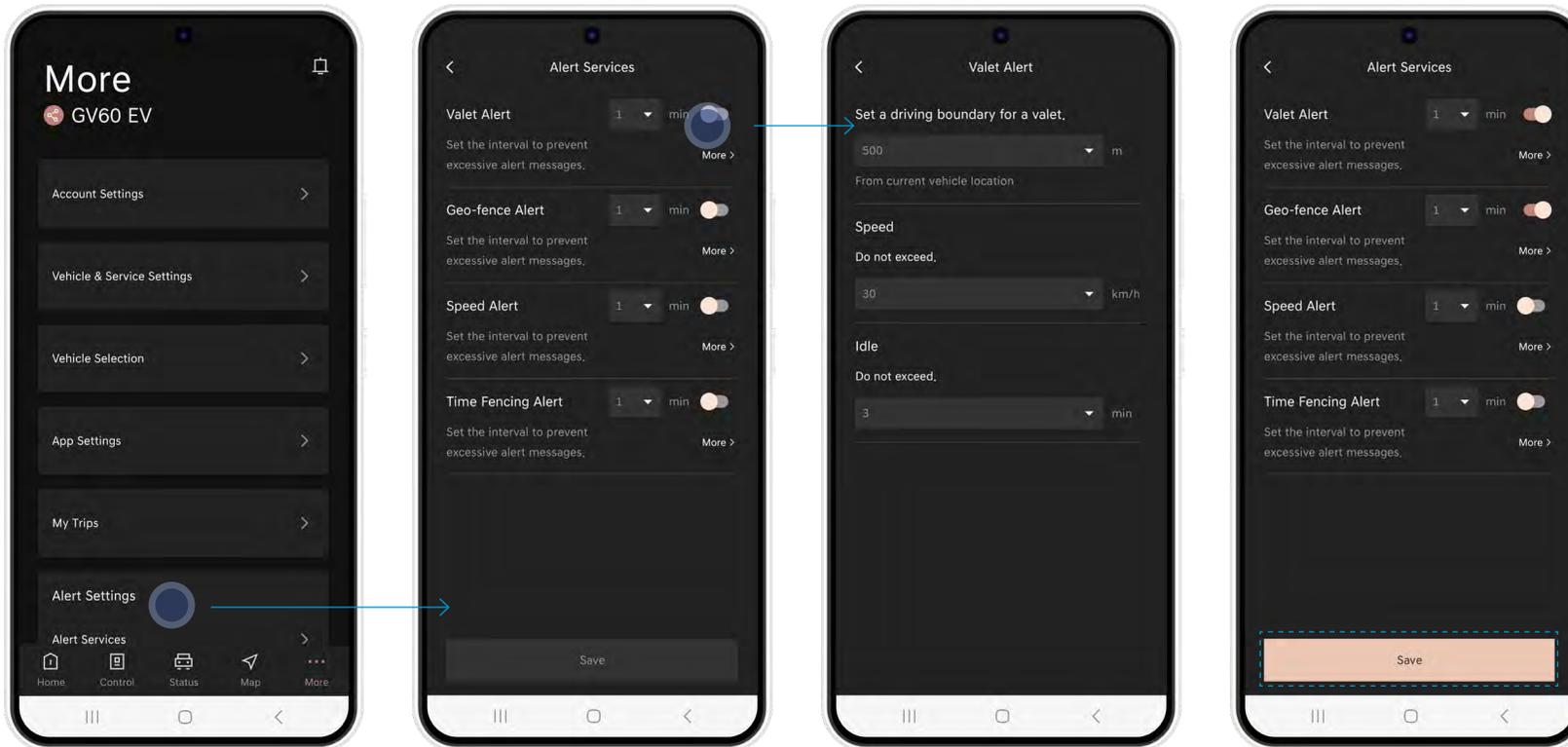
More > My Trips

Select the desired date and trip

Trip details are displayed

## 8. MORE - ALERT SERVICE - VALET ALERT

- Whenever you leave your Genesis vehicle with a valet driver, you can set the Valet Alert to notify you if your vehicle travels beyond your chosen distance and if idle time and speed have been exceeded.
- The distance allowed is from the location where the alert was activated. You can manage detailed valet settings from within the GCS app.



More > Alert Service

Alert Service – Main  
Enable Valet Alert

Valet Alert  
Set boundary, speed  
and idle time

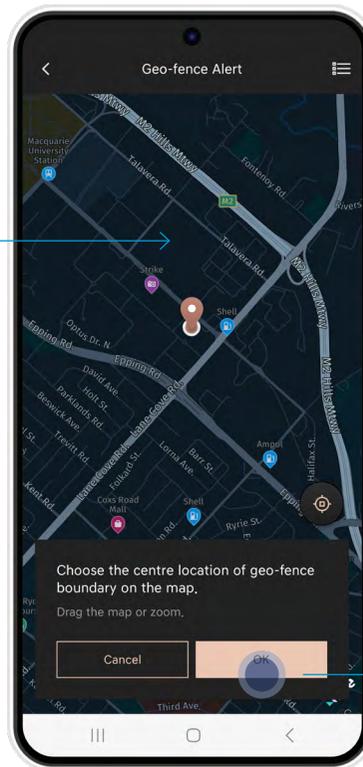
Save Changes

## 8. MORE - ALERT SERVICE - GEOFENCE ALERT

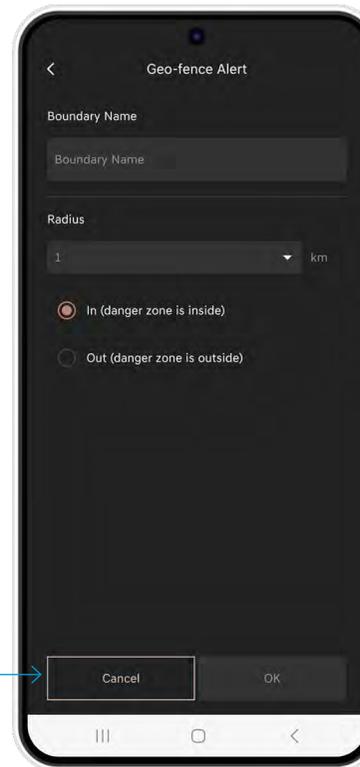
- This feature allows you to set a boundary from a chosen central location for your vehicle.
- You will be notified if your vehicle travels outside the chosen boundary.



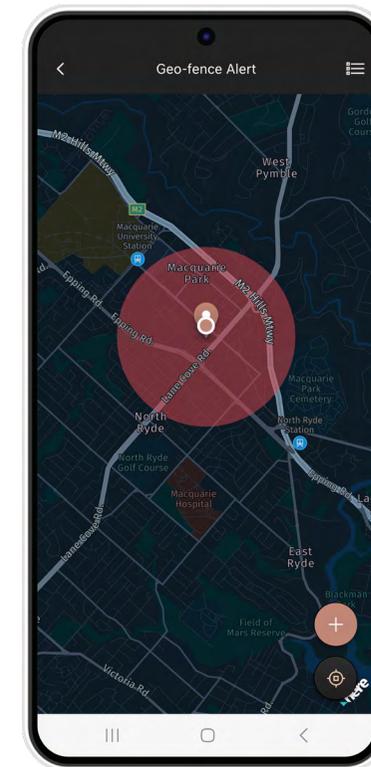
Alert Service – Main  
Enable Valet Alert



Geofencing Alert  
Select centre of Geofence  
boundary



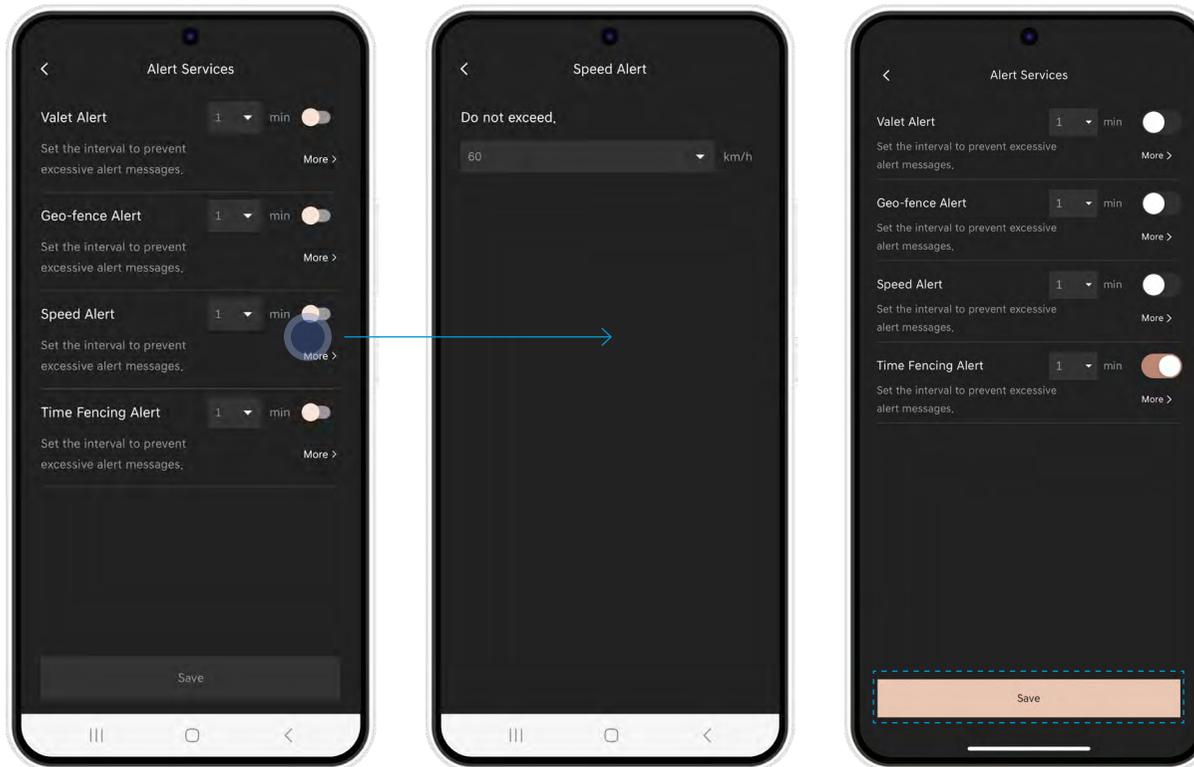
Add new Geofence alert



New Geofence completed

## 8. MORE - ALERT SERVICE - SPEED ALERT

- This feature allows you to preset a speed limit for your vehicle.
- You will be notified if your vehicle exceeds this speed limit.



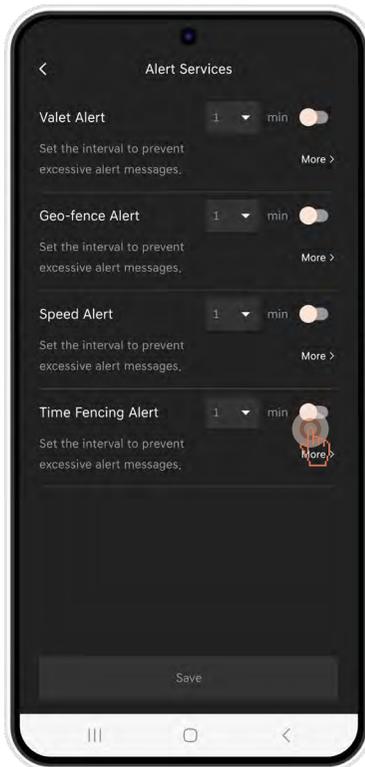
Alert Service – Main  
Enable Speed Alert

Select desired speed

Save Changes

## 8. MORE - ALERT SERVICE - TIME FENCING ALERT

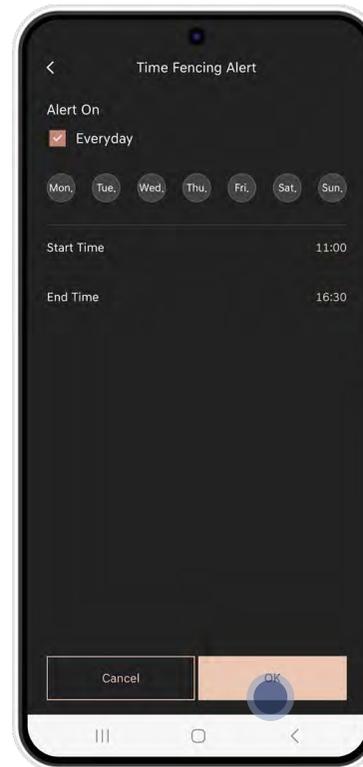
- This feature allows you to preset time intervals for when your Genesis vehicle can and cannot be driven.
- You will be notified if these curfews are exceeded.



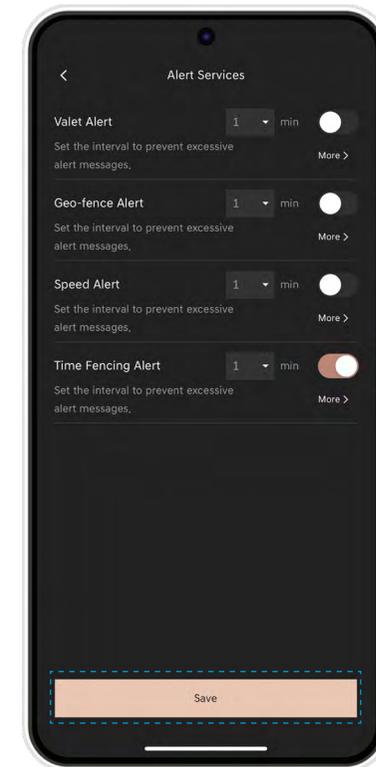
Alert Service – Main  
Time Fencing Alert



Add new time-fencing alert



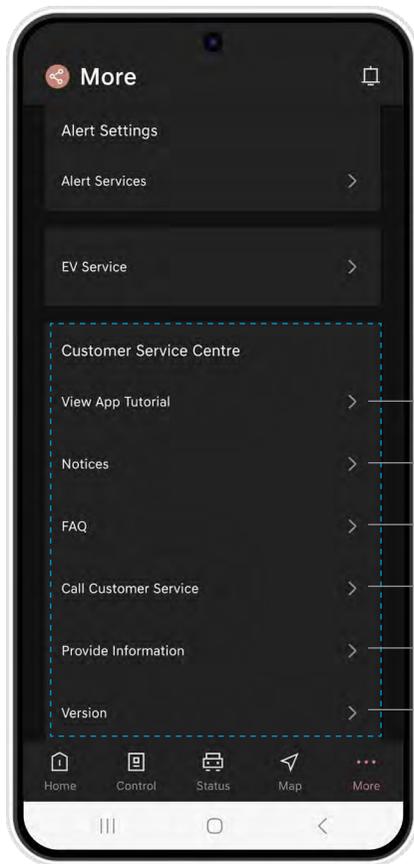
Select occurrence & time



Completed adding new alert

## 8. MORE - CUSTOMER SERVICE CENTRE

- In the customer service centre, you can find information including the call centre contact details, app version and tutorials plus some Frequently Asked Questions (FAQ's).



1	View App Tutorial	Tutorials for GCS common functions
2	Notice	Displays app notices
3	FAQ	Displays Frequently Asked Questions
4	Call Customer Service	View or call the Customer Call number
5	Provide Information	Open Source License
6	Version	App development version information

Should you have any questions or require any further assistance, please contact the Genesis Concierge Team on 1800 90 80 70 (Option 2) or via [concierge@genesis-motors.com.au](mailto:concierge@genesis-motors.com.au).