



# GENESIS MOBILITY PROGRAM

Genesis Motors USA supports people with special physical needs with assistance of up to \$1,000 on the installation of new adaptive equipment in any new Genesis vehicle sold between January 3, 2024 and January 2, 2025 through an authorized Genesis dealership.

## CUSTOMER INFORMATION - TO BE COMPLETED BY THE CUSTOMER

Customer Name:

Address:

City:  State:  Zip:

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## VEHICLE INFORMATION

Eligible VIN:  Delivery Date:

Dealer Name:

## ADAPTIVE EQUIPMENT INSTALLED

Company Name:  Telephone:

Equipment Purchased:

Invoice Total(s) [Up to \$1,000]:  Date of Adaptation:

## PROGRAM RULES:

### Vehicle Eligibility:

Any new or unused 2024, and 2025 model year Genesis vehicles purchased/leased and delivered to a retail customer by an authorized Genesis Dealership in the U.S.A. are eligible for reimbursement under this program.  
 Fleet sales and vehicles purchased from a source other than an authorized dealer of Genesis Motors USA are not eligible.  
 Circle Programs (B/E/K/M/O/W/Z) are not eligible.

### Equipment Eligibility:

- 1) Any aftermarket alterations or equipment installation on an eligible Genesis vehicle that provides the user convenient access and/or the ability to drive the vehicle.
- 2) Equipment which is not clearly related to a specific medical need, such as altering devices, swivel seats, pedal extensions, running boards, window tint, and leather seats, will require original medical documentation clearly detailing the physical disability or permanent impairment for which the equipment is intended. This document must be prepared on letterhead by a licensed, certified medical or medical-related professional.
- 3) The mobility equipment must be installed by an authorized Adaptive Equipment Company NOT a Genesis dealership within 6 months of the vehicle purchase or lease.
- 4) Damage caused by unapproved or improperly installed adaptive equipment, alert hearing devices, and accessories will not be covered under the Genesis new-car warranty. Owners should refer to the Genesis Warranty and Service booklet for additional warranty information.
- 5) Labor for equipment transferred from the old vehicle into the new Genesis vehicle is only eligible when the cost of the labor is clearly stated in the invoice from the adaptive equipment company.
- 6) Genuine Genesis accessories are NOT eligible for reimbursement.

## CLAIM SUBMISSION INSTRUCTIONS

Please submit this completed mobility program form along with the copy of the following documents:

- 1) Completed coupon form.
- 2) Signed copy of your Genesis purchase/lease agreement.
- 3) Copy of the vehicle registration
- 4) The itemized paid invoice(s) from adaptive equipment company (must state customer's name, eligible Genesis vehicle, and Genesis Vehicle Identification Number [VIN]).

This claim and any payment made under this program are subject to program guidelines. Genesis Mobility financial assistance cannot be applied towards the purchase of lease of a new Genesis vehicle. Reimbursements will be made to the customer only, not dealerships, or any adaptive equipment company. Please visit [Genesis.com](http://Genesis.com) for further details or call 1-800-633-5151 for assistance.

### **Mail Claim To:**

Genesis Motors USA  
 Attn: Incentive Department  
 10550 Talbert Avenue  
 Fountain Valley, CA 92708